cisco.



RV160x Administration Guide

First Published: 2018-03-07 Last Modified: 2022-07-28

Americas Headquarters

Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706 USA https://www.cisco.com Tel: 408 526-4000 800 553-NETS (6387) Fax: 408 527-0883

I

Full Cisco Trademarks with Software License

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright [©] 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies of this document are considered uncontrolled. See the current online version for the latest version.

Cisco has more than 200 offices worldwide. Addresses and phone numbers are listed on the Cisco website at www.cisco.com/go/offices.

The documentation set for this product strives to use bias-free language. For purposes of this documentation set, bias-free is defined as language that does not imply discrimination based on age, disability, gender, racial identity, ethnic identity, sexual orientation, socioeconomic status, and intersectionality. Exceptions may be present in the documentation due to language that is hardcoded in the user interfaces of the product software, language used based on standards documentation, or language that is used by a referenced third-party product.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: https://www.cisco.com/c/en/us/about/legal/trademarks.html. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

Introduction

THE SPECIFICATIONS AND INFORMATION REGARDING THE PRODUCTS IN THIS MANUAL ARE SUBJECT TO CHANGE WITHOUT NOTICE. ALL STATEMENTS, INFORMATION, AND RECOMMENDATIONS IN THIS MANUAL ARE BELIEVED TO BE ACCURATE BUT ARE PRESENTED WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. USERS MUST TAKE FULL RESPONSIBILITY FOR THEIR APPLICATION OF ANY PRODUCTS.

THE SOFTWARE LICENSE AND LIMITED WARRANTY FOR THE ACCOMPANYING PRODUCT ARE SET FORTH IN THE INFORMATION PACKET THAT SHIPPED WITH THE PRODUCT AND ARE INCORPORATED HEREIN BY THIS REFERENCE. IF YOU ARE UNABLE TO LOCATE THE SOFTWARE LICENSE OR LIMITED WARRANTY, CONTACT YOUR CISCO REPRESENTATIVE FOR A COPY.

The following information is for FCC compliance of Class A devices: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case users will be required to correct the interference at their own expense.

The following information is for FCC compliance of Class B devices: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment causes interference to radio or television reception, which can be determined by turning the equipment off and on, users are encouraged to try to correct the interference by using one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications to this product not authorized by Cisco could void the FCC approval and negate your authority to operate the product.

The Cisco implementation of TCP header compression is an adaptation of a program developed by the University of California, Berkeley (UCB) as part of UCB's public domain version of the UNIX operating system. All rights reserved. Copyright [©] 1981, Regents of the University of California.

NOTWITHSTANDING ANY OTHER WARRANTY HEREIN, ALL DOCUMENT FILES AND SOFTWARE OF THESE SUPPLIERS ARE PROVIDED "AS IS" WITH ALL FAULTS. CISCO AND THE ABOVE-NAMED SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OR ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE.

IN NO EVENT SHALL CISCO OR ITS SUPPLIERS BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOSS OR DAMAGE TO DATA ARISING OUT OF THE USE OR INABILITY TO USE THIS MANUAL, EVEN IF CISCO OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

All printed copies and duplicate soft copies of this document are considered uncontrolled. See the current online version for the latest version.

Cisco has more than 200 offices worldwide. Addresses and phone numbers are listed on the Cisco website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: https://www.cisco.com/c/en/us/about/legal/trademarks.html. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

I



Getting Started

This section describes how to get started on the device and contains the following topics:

- RV160X Product Features, on page 1
- Getting Started, on page 5
- Launch Setup Wizard, on page 7
- User Interface, on page 7

RV160X Product Features

Thank you for purchasing the Cisco RV160/RV160W VPN routers. The Cisco RV160 and RV160W VPN routers are high-performance models that combine business-class features with security, reliability and overall value. Both models are perfect for the small business or small home office network.

- Features and Benefits
 - RV160 VPN Router provides wired connectivity
 - RV160W is a wireless VPN Router: 2x2 11ac wireless
 - Flexible SFP/RJ45 combination WAN Ports
 - Native 4-port Switch
 - High-performance Gigabit Ethernet ports, enabling large file transfers and multiple users
 - IP Security, PPTP and Open VPN Server for secure connectivity for remote employees and multiple office sites
 - Strong security: Proven stateful packet inspection (SPI) firewall and hardware encryption
 - · Easy to set up and use with wizard-based configuration
 - New User Interface design for easier configuration and device management
 - · Updated, new hardware enclosure design

Product Specifications

Description	Specification
Ethernet WAN	RJ45 SFP Gigabit Combination Port

I

Description	Specification
Ethernet LAN	4 RJ45 Gigabit Ethernet
Console Port	1 RJ45
Switch	Power On/Off
Cabling Type	CAT5 or better
LED's	Power, VPN, WAN, LAN
Operating System	Linux
LAN	
VLAN	16
Port Security	Yes, 802.1X
IPv6	Dual Stack, 6rd,6in4
WAN	Dynamic Host Configuration Protocol (DHCP) client, static IP, Point-to-Point Protocol over Ethernet (PPPoE), PPTP, L2TP, transparent bridge
WLAN	2x2 Wireless 11ac
Security	
Firewall	Stateful Packet Inspection (SPI) Firewall
	Port-Forwarding and Triggering
	Denial of Service prevention (DoS)
Access Control	IP access control lists
Secure Management	HTTPS, username/password complexity
User Privileges	Two levels of access: Admin and Guest
Network	

Description	Specification
Network Protocols	Dynamic Host Configuration Protocol (DHCP) server
	• Point-to-Point Protocol over Ethernet (PPPoE)
	Point-to-Point Tunneling Protocol (PPTP)
	• Layer 2 Tunneling Protocol (L2TP)
	• DNS proxy
	• DHCP relay agent
	IGMP Proxy and multicast forwarding
	• Dynamic Domain Name System (TZO, DynDNS, 3322.org, NOIP)
	• Network Address Translation (NAT), Port Address Translation (PAT)
	• One-to-One NAT
	Port management
	Port mirroring
	 Software configurable DMZ to any LAN IP address
	Session Initiation Protocol (SIP) Application Layer Gateways (ALG)
Routing Protocols	Static routing, IGMP proxy
	Dynamic routing
	• RIP v1 and v2
	• RIP for IPv6 (RIPng)
	• Inter-VLAN routing
Network Address Translation (NAT Protocol	Port Address Translation (PAT), Network Address Port Translation (NAPT)
	Port forwarding, One-to-one NAT, VPN NAT Transversal, Session Initiation (SIP), Application Level Gateway (ALG), FTP ALG
VPN	
Gateway-to-Gateway IPsec VPN	10 IPsec Tunnels
Client-to-Gateway IPsec VPN	10 IPsec Tunnels
IPsec VPN	IKEv2, GRE, Hub and Spoke supported

Description	Specification
PPTP VPN	10 PPTP VPN Tunnels
Open VPN	Support for the Open VPN Server
Encryption	3DES, AES with 128, 192 and 256 bit keys Encryption
VPN Pass-Through	IPsec/PPTP/Layer 2 Tunneling Protocol (L2TP) pass-through
Quality of Service	
QoS	802.1p port-based priority on LAN port, application-based priority on WAN port
	• 3 queues
	• Differentiated Services Code Point support (DSCP)
	Class of Service (CoS)
	Bandwidth Management for service prioritization
Jumbo Frame Support	Supports Jumbo Frame on Gigabit ports-at least 1536B
Performance	
NAT Throughput	600 Mbps
Concurrent Sessions	15,000
IPsec VPN Throughput	50 Mbps
Configuration	
Web-based User Interface	Browser-based configuration (HTTP/HTTPS)
Management	Web-based User Interface, SNMP v3, Bonjour, Universal Plugand Play (UPnP)
	FindIT Support for Monitoring and Management
Event Logging	Local, Syslog, email alerts
Network Diagnostics	Ping, Traceroute, DNS Lookup
Upgradeability	Firmware upgradeable via browser UI, imported/exported file, USB, Cisco FindIT
System Time	NTP, Daylight Savings, Manual Entry
Environmental	
Power	RV160: 12VDC/1.5A
	RV160W: 12VDC/2A
Operating Temperature	0° to 40°C (32° to 104°F)

L

Description	Specification
Storage Temperature	-20° to 70°C (-4° to 158°F)
Operating Humidity	10% to 85% noncondensing
Storage Humidity	5% to 90% noncondensing
Certifications	Safety:
	• UL 60950-1
	• CAN/CSA-C22.2 No. 60950-1
	• IEC 60950-1
	• EN 60950-1
	Radio approvals:
	• FCC Part 15.247, 15.407
	• RSS-210 (Canada)
	• EN 300.328, EN 301.893 (Europe)
	AS/NZS 4268.2003 (Australia and New Zealand)
	EMI and susceptibility (Class B):
	• FCC Part 15.107 and 15.109
	• ICES-003 (Canada)
	• EN 301.489-1 and -17 (Europe)

Â

Suitable for installation in information Technology Rooms in accordance with Article 645 of the national Electric Code and NFPA 75.

Getting Started

Your device comes with default settings that are optimized for many small businesses. However, your network demands or Internet Service Provider (ISP) might require you to modify a few of these settings. You can do so using the web interface, that is using Internet Explorer, Firefox or Safari (for Mac) on a PC.



Note For wall mounted devices, please use two screws sized 3.5*16 to mount the device.

To launch the web interface, follow these steps:

Warning

- Step 1 Connect a PC to a numbered LAN port on the device. If the PC is configured to become a Dynamic Host Configuration Protocol (DHCP) client, an IP address in the 192.168.1.x range is assigned to the PC. DHCP automates the process of assigning IP addresses, subnet masks, default gateways and other settings to computers. Computers must be set to participate in the DHCP process to obtain an address. This is done by selecting to obtain an IP address automatically in the properties of TCP/IP on the computer.
- **Step 2** Start a web browser.
- **Step 3** In the address bar, enter the default IP address of the device, **192.168.1.1**. The browser might issue a warning that the website is untrusted. Continue to the website.
- **Step 4** When the sign-in page appears, enter the default username cisco and the default password cisco (lowercase).Bothe the username and password is case sensitive.
- **Step 5** Click Login. The Getting Started page appears. Follow the on-screen instructions to quickly configure your network device.
 - **Note** If you have trouble connecting to the Internet or the web-based interface:
 - Verify that your web browser is not set to Work Offline.
 - Check the local area network connection settings for your Ethernet adapter. The PC should obtain an IP address through DHCP. Alternatively, the PC can have a static IP address in the 192.168.1.x range with the default gateway set to 192.168.1.1 (the default IP address of the device).
 - Verify that you entered the correct settings in the Wizard to set up your Internet connection.
 - Reset the modem and the device by powering off both devices. Next, power on the modem and let it sit idle for about 2 minutes. Then power on the device. You should now receive a WAN IP address.
 - If you have a DSL modem, ask your ISP to put the DSL modem into bridge mode.

Also, you can use a wireless PC to configure the RV160W and RV260W router models. When the router boots up from the factory default settings, a temporary SSID is enabled. You can connect to this SSID to configure the router.

- **Step 6** On a PC, search the Service Set Identifier (SSID) and configure as listed below. Then, the wireless connection is up and the PC obtains the address in the range 192.168.1.x.
 - CiscoSB-Setup
 - Security: WPA2-PSK
 - Pre-shared Key: cisco123
 - Channel: Auto
- **Step 7** Access the Launch Setup Wizard page by completing steps 2 to 5. Once on the page, follow the instructions that appear online. After submitting the configuration in the setup wizard, the temporary service set identifier (SSID) will be deleted and the new configuration will be applied.
 - **Note** The temporary SSID (CiscoSB-Setup) is only used for the initial setup wizard. It should not be used to forward traffic. To find your SSID, open your computer's Wi-Fi settings and look at the available Wi-Fi networks within your range.

Launch Setup Wizard

From the Launch Setup Wizard page, follow the instructions that guide you through the process for configuring the device.

To open this page, select **Launch Setup Wizard** in the navigation pane and follow the on-screen instructions to proceed. Refer to your ISP for the information required to set up your Internet connection.

Launch Setup Wizard

Initial Router Setup	Link to the Initial Router Setup .
VPN Setup Wizard	Link to the VPN Status Wizard .

Initial Configuration

Change Administrator Password	Link to the User Accounts page where you can change the administrator password and set up a guest account.	
Configure WAN Settings Link to the WAN Settings page where you can modify the WAN param		
Configure LAN Settings	Link to the LAN tab where you can configure you LAN network.	

Quick Access

Upgrade Router Firmware	Link to the File Management page where you can update the device firmware.
Configure Remote Management Access	Link to the Firewall >Basic Settings page where you can turn the Firewall features on or off and enable remote management.
Backup Device Configuration	Link to the Config Management page where you can save, backup, or download the router's configuration.

Device Status

System Summary	Link to the System Summary page that displays port status, wireless status, the IPv4 and IPv6 configuration, VPN status, log settings status and the firewall status on the device.
VPN Status	Link to the VPN Status page that displays the status of the VPNs configured on this device.
Port Statistics	Link to the Port Traffic page which displays the device's port status and port traffic and wireless traffic.
Traffic Statistics	Link to the TCP/IP Services page which displays the device's port listen status and the established connection status.
View System Log	Link to the View Logs page where you can view, export, or clear the logs or change the log filters.

User Interface

The user interface is designed to make it easy to set up and manage the device.

The header toolbar icons are described in the table below.

Table 1: Header Toolbar Options

lcon	Description
E	Toggle button – Located on the top left of the header – This toggle button helps to expand or collapse the navigation pane.
English 🔻	Language Selection – This drop-down list allows you to select the language for the user interface.
8	Help – The online-help documentation for the router.
6	About – The firmware version information for the router.
	Logout – Click to log out of the router.

Icon Legend

This table displays the most common icons found throughout the router's graphical interface and their meanings.

+	Add – Click to add an entry.
	Edit – Click to edit an entry.
圓	Delete – Click to delete an entry.
2	Refresh – Click to refresh the data.
2	Reset counters – Click to reset the counters.
අ	Clone – Click to clone the settings.

1	Export – Click to export the configurations.
	Import – Click to import the configurations.
	Save Click to save the configurations.
QO	Connected - Click to connect.
$\sum_{i=1}^{n}$	Disconnected - Click to disconnect.

Popup Windows

Some links and buttons launch popup windows that display more information or related configuration pages. If the web browser displays a warning message about the popup window, allow the blocked content.

I



Status and Statistics

This section describes the device's status and statistics and contains the following topics:

- System Summary, on page 11
- TCP/IP Services, on page 13
- Port Traffic, on page 14
- WAN QoS Statistics, on page 15
- Switch QoS Statistics, on page 16
- Connected Devices, on page 16
- Routing Table, on page 17
- DHCP Bindings, on page 17
- VPN Status, on page 18
- View Logs, on page 20
- Captive Portal Status, on page 20

System Summary

The System Summary provides a snapshot of the settings on your device. It displays your device's firmware, serial number, port traffic, routing status, VPN server settings, and mobile networks. To view this System Summary, click **Status and Statistics> System Summary**.

System Information

- Serial Number The serial number of the device.
- System Up Time The active length of time in yy-mm-dd, hours, and minutes that the device has been up.
- Current Time The current date and time that is set on the device.
- PID VID The product ID and hardware version.
- LAN MAC The LAN MAC address.
- WAN MAC The WAN MAC address.

Firmware Information

- Firmware Version The firmware version number installed on the router.
- Firmware MD5 Checksum A value used for file validation.
- Locale Defined location.
- Language Version Language version.
- Language MD5 Checksum A value used for language file validation.

Port Status

- Port ID Defined name and number of the port.
- Interface Type of interface used for the connection.
- Status Status of connection
- Speed Connection speed.

IPv4 and IPv6

Internet Protocol version 4 (IPv4) and Internet Protocol version 6 (IPv6) are numerical IP addresses necessary for Internet-enabled devices to communicate. Without IP addresses, computers would not be able to communicate and send data to each other. It's essential to the infrastructure of the web.

This section diplays the following:

- IP Address IP address assigned to the WAN or USB interface.
- **Default Gateway** Default gateway for the interface.
- DNS IP address of the DNS server. A DNS server is a computer server that contains a database of public IP addresses and their associated hostnames.
- **Dynamic DNS** Dynamic domain name system (DNS) is a method of automatically updating a name server in the DNS, often in real time, with the active DDNS configuration of its configured hostnames, addresses or other information. This displays the IP address of the DDNS for the interface and if it is **Disabled** or **Enabled**.
- Disconnect Click to disconnect the connection.
- Renew Click to renew the IP address.



Note

- Connect or Disconnect buttons are applicable when the WAN connection type is PPTP, L2TP, and PPPoE.
 - WAN gets connected only if you reconnect or change the WAN configuration after disconnecting the existing WAN connection.
 - Renew is available when the WAN is set to obtain an IP via DHCP.

Wireless Status

This section displays the status of the Wireless.

• Radio 1 (2.4G), Radio 2 (5G), and Enabled – Bands displaying the MAC address, mode, channel, and operation bandwidth and their details.

VPN Status

This section displays the status of the VPN tunnels.

- **Type** Type of VPN tunnel.
- Active If VPN is Enabled (active) or Disabled.
- Configured VPN tunnel's status whether it is configured or not.
- Max Supported The maximum number of tunnels supported on the device.
- Connected Number of connected/active tunnels.

Firewall Setting Status

This section displays the status of the firewall.

- **Stateful Packet Inspection (SPI)** –Status of the SPI filter service is enabled (on) or disabled (off). Legitimate packets are only allowed through the firewall. It is also called a dynamic packet filtering.
- **Denial of Service (DoS)** Status of the DoS filter service is enabled (on) or disabled (off). A DoS attack is an attempt to make a machine or network resource unavailable to its intended users.
- Block WAN Request Makes it difficult for outside users to work their way into your network by hiding the network ports from Internet devices and preventing the network from being pinged or detected by other Internet users.
- Remote Management Indicates that a remote connection for managing the device is allowed or denied.
- Access Rule Number of access rules that have been set.

Log Setting Status

Logs allow you to track router activity, process failures, firewall events, connects and disconnects of WAN devices, DDNS (Dynamic DNS) updates, VPN connection statuses, and many other events taking place in your router. Logs are a very useful tool in troubleshooting and monitoring your router's health at any given time.

- Syslog Server Status of system logs.
- Email Log Status of logs sent over e-mail.

TCP/IP Services

The TCP/IP Services page displays the statistics of the protocol, port, and IP address. To view the TCP/IP Services, click **Status and Statistics > TCP/IP Services**.

Port Listen Status

This section displays the status of which ports are open to receiving data (listening).

- Protocol Type of protocol used for communication.
- Listen IP Address The listening IP address displays the interface it is listening on.
- Listen Port The listening port serves as an endpoint in an operating system for many types of communication.

Established Connection Status

This section displays status on which ports have an established connection.

- Protocol Type of protocol used for communication.
- Local IP Address IP address of the local interface.
- Local Port Listening ports for the different services.
- Foreign Address IP address of the device connected.
- Foreign Port Port of the device connected.
- Status Connection status of the session.

Port Traffic

The Port Traffic page displays the statistics and status of the interfaces of the device. To view the device's Port Traffic page, click **Status and Statistics >Port Traffic**.

Port Traffic

- Port ID Port ID.
- Port Label Name of the port.
- Link Status Status of the interface (Up or Down).
- RX Packets Number of packets received on the port.
- RX Bytes Number of packets received, measured in bytes.
- TX Packets Number of packets sent on the port.
- TX Bytes Number of packets sent and measured in bytes.
- Packet Error Details about the error packets.

Wireless Traffic

- SSID Name Details of the SSID name.
- Radio Name Radio name (2.4 or 5 GHz).
- Status Status of the port (example: port enabled, disabled, connected or inactive).

- Number of Associated Clients The number of associated clients on wireless.
- RX Packets Number of RX packets.
- **RX Bytes** Number of RX bytes.
- TX Packets Number of TX packets.
- **TX Bytes** Number of TX bytes.
- Multicast Packets Number of multicast packets.
- Packet Error Number of packet errors.
- Packet Dropped Number of packets dropped.
- Collisions Number of collisions.

Click the Refresh button to refresh the data or click Reset to reset the counters.

Port Status

- Port ID Defined name and number of the port.
- Link Status Status of the interface (connected or not connected).
- Port Activity Status of the port (example: port enabled or disabled or connected).
- Speed Status The speed (in Mbps) of the device after auto negotiation.
- Duplex Status Duplex mode: Half or Full.
- Auto Negotiation Status of the auto negotiation parameter. When (On), it detects the duplex mode. If the connection requires a crossover, it automatically chooses the MDI or MDIX configuration that matches the other end of the link.

WAN QoS Statistics

The WAN QoS Statics page displays the statistics of the outbound and inbound WAN QoS. To view the device's WAN QoS Statics page, click **Status and Statistics** > **WAN QoS Statistics**.

- Interface Select to view the WAN or USB interface.
- Policy Name Name of the policy.
- Description Description of the WAN QoS statistics.
- Reset Counters Click to reset the counters.

Outbound QoS Statistics

- Queue Number of outbound queues.
- Traffic Class Name of traffic class assigned to queue.
- Packets Sent Number of outbound packets of the traffic class sent.

• Packets Dropped – Number of outbound packets dropped.

Inbound QoS Statistics

- Queue Prioirty inbound queues.
- Traffic Class Name of traffic class assigned to queue.
- Packets Passed Number of traffic class inbound packets that have passed.
- Packets Dropped Number of inbound packets dropped.

Switch QoS Statistics

The Switch QoS Statistics displays the statistics for the rate at which packets are forwarded out of a queue and for the rate at which committed, conformed, or exceeded packets are dropped. To view the Switch QoS Statistics page, click **Status and Statistics > Switch QoS Statistics**.

• **Reset Counters** – To reset all the table statistics.

LAN

- Queue Number of outbound queues.
- Port Port number.
- Packets Sent Number of outbound packets of the traffic class sent.

Connected Devices

The Connected Devices page lists all the connected devices on the router. To view this Connected Devices page, click **Status and Statistics > Connected Devices**.

IPv4

- Hostname Name of the connected device.
- IPv4 Address Connected device's IP address.
- MAC Address MAC address of the connected device.
- **Type** The type of IP address of the connected device.
- Interface The interface the device is connected to.
- **SSID** The name of the wireless network.

IPv6

• Hostname – Name of the connected device.

REVIEW DRAFT - CISCO CONFIDENTIAL

- IPv6 Address The IPv6 address of the connected device.
- MAC Address MAC address of the connected device.
- **Type** The type of IP address of the connected device.
- Interface The interface the device is connected to.
- SSID The name of the wireless network.

Routing Table

Routing is the process of moving packets across a network from one host to another. The Routing Status of this process is displayed in the route table. The route table contains information about the topology of the network immediately around it. To view the device's routing status for IPv4 and IPv6, click **Status and Statistics > Route Table**.

IPv4 and IPv6 Routes

- Destination IP Address and subnet mask of the remote network.
- Next Hop IP address of the gateway through which we can reach the remote network.
- **Hop Count** Number of intermediate devices (like routers) through which data must pass between the source and the destination.
- Interface Name of the interface to which the route is attached to.
- Source Source of the route.

DHCP Bindings

The DHCP Bindings page displays the IP and MAC address, Lease Expire Time and Type of Binding (static or dynamic). To view the device's DHCP Bindings, click **Status and Statistics > DHCP Bindings**. Select a hostname from the list and click **Add to Static DHCP** to add the binding to the binding table. Click the refresh icon to refresh the data in the binding table.

In the DHCP Binding Table, the following is displayed:

- Hostname Name of host.
- IPv4/IPv6 Address Assigned IP address for IPv4 or IPv6.
- MAC Address The MAC address of the client's assigned IP address.
- Lease Expires Lease time for the client's system.
- Type Connection status (Static or Dynamic).
- Action Action status of the DHCP bindings. You can delete the DHVP binding.

VPN Status

The VPN Status displays the tunnel status of the Site-to-Site, Client-to-Site, OpenVPN, and PPTP. To view the device's VPN status, click **Status and Statistics > VPN Status**.

Site-to-Site Tunnel Status

- Tunnel(s) Used VPN tunnels in use.
- Tunnel(s) Available Available VPN tunnels.
- Tunnel(s) Enabled VPN tunnels enabled.
- Tunnel(s) Defined Defined VPN tunnels.

In the Connection Table, you can add, edit, delete, or refresh a GRE tunnel.

Column Display Section

The Column Display Section lists the following:

- No: Number of the connection.
- Name Name of the connection.
- Enable Whether the connection is enabled.
- Status Status of the connection.
- Phase 2 Enc/Auth/Grp Summary of the Phase 2 settings selected.
- Tx Bytes Bytes transmitted through the tunnel.
- **Rx Bytes** Bytes received through the tunnel.
- Tx packets Packets transmitted through the tunnel.
- **Rx packets** Packets transmitted through the tunnel.
- Local Group The local subnet that is allowed through the tunnel.

GRE Tunnel Status

The Connection Table displays the following:

- Interface Name Name of the interface.
- IP Address IP address of the GRE tunnel.
- Source The source of the GRE tunnel.
- Destination Destination of the GRE tunnel.
- Enable Enable the GRE tunnel.
- Status Status of the GRE tunnel.

Client-to-Site VPN Status

In this mode, the client from Internet connects to the server to access the corporate network/LAN behind the server. For a secure connection, you can implement a client-to-site VPN. You can view all the Client-to-Tunnel connections, add, edit, or delete the connections in the Connection Table.

The Connection Table displays the following:

- Group/Tunnel Name Name of the VPN tunnel. This is for reference purposes only and does not match the name used at the other end of the tunnel.
- Connections Status of the connection.
- **Phase2 Enc/Auth/Grp** Phase 2 encryption type (NULL/DES/3DES/AES-128/AES-192/AES-256), authentication method (NULL/MD5/SHA1), and DH group number (1/2/5).
- Local Group IP address and subnet mask of the local group.
- Action –Action status.

OpenVPN Status

OpenVPN is an open software application that implements VPN techniques for creating secure point-to-point or site-to-site connections in routed or bridged configurations and remote access facilities. Here, you can view the status of the OpenVPN.

The Connection Table shows the status of the OpenVPN. You can also add edit or delete connections.

- Session ID Session identification.
- User Name of user.
- Client IP (Actual) Actual client IP address.
- Client IP (VPN) Client VPN IP address.
- **TX Bytes** Number of transmitted TX bytes.
- RX Bytes Number of transmitted RX bytes.
- Connect Time Amount of time connected.
- Action –Action status.

PPTP Tunnel Status

Point-to-Point Tunneling Protocol has the capability to encrypt data with 128-bit. It is used to ensure that messages sent from one VPN node to another are secure.

- Tunnel(s) Used PPTP Tunnels used for the VPN connection.
- Tunnel(s) Available Available tunnels for the PPTP connection.

The Connection Table displays the status of the established tunnels. You can also connect or disconnect the connections.

- Session ID Session ID of the proposed or current connection.
- User Name Name of the connected user.

- Remote Address IP address of the remote connection.
- PPTP IP Address IP address of the PPTP.
- Connect Time Time of the tunneling time.
- Action Connect or disconnect the tunnel.

View Logs

The View Logs page displays all of the device's logs. To view the Logs, they must first be enabled Log, on page 35. You can filter these logs based on category, severity, or keyword. You can also refresh, clear, and export these logs to a PC or USB. To view the device's logs, follow these steps:

Step 1 Click **Status and Statistics > View Logs**.

Step 2 Under Logs Filtered By, select the appropriate option.

Category	Click any of the following to view logs:
	• All – Displays all the logs.
	• Category – Displays the selected category logs.
Severity	Select one of the options displayed to view the logs based on the severity.
Keyword	Enter a keyword to display the logs based on the keyword.

Step 3 Click Show Logs.

Note To configure log settings, see Log, on page 35.

Step 4 Click any of the following options:

- **Refresh** Click to refresh logs.
- Clear Logs Click to clear logs.
- Export Logs to PC Click to export logs to PC.
- Export Logs to USB Click to export logs on to a USB storage device.

Captive Portal Status

The captive portal feature requires wireless users to accept the terms and conditions prior to joining a public internet access network. Captive portals are typically used by business centers, airports, hotel lobbies, coffee shops, and other venues that offer free Wi-Fi hot spots for Internet users.

To view the Captive Portal Status, select **Status and Statistics > Captive Portal Status**. Then select the SSID from the drop-down list and the Captive Portal User Connected Status is displayed for the selected SSID.

- User Name- Name of the connected user.
- **SSID** Name of the network.
- IP Address- IP address of the connected device.
- MAC Address- MAC address of the connected device.
- Auth– If device is authenticated.
- Tx Bytes- Number of packets transmitted and measured in bytes.
- Rx Bytes- Number of packets received measured in bytes.
- Time Left- Time duration of connected device.

You can click **Refresh** to refresh the data.

I



Administration

This section describes the device's administration features and contains the following topics:

- File Management, on page 23
- Reboot, on page 25
- Schedule Reboot, on page 25
- Diagnostic, on page 26
- Certificate, on page 26
- Configuration Management, on page 28

File Management

The File Management provides a snapshot of your device. To view the File Management info, follow these steps:

Step 1 Click Administration> File Management to see the following information:

System Information

- Device Model Model number of the device.
- PID VID PID and VID number of the router.
- Current Firmware Version Current firmware version.
- Latest Firmware Version Latest firmware version.
- Firmware Last Updated Last date when the firmware was updated.

Language File

• Current Version – Current version of the language file on the device.

Manual Upgrade

In the Manual Upgrade section, you can upload and upgrade to a newer firmware image or language file.

- **Caution** During a firmware upgrade, do not try to go online, turn off the device, shut down the PC, or interrupt the process in any way, until the operation is complete. This process takes about a minute, including the reboot process. Interrupting the upgrade process at specific points when the flash memory is being written to, may corrupt it, and render the router unusable.
- **Step 2** If you choose to upgrade from the USB drive, the router searches the USB flash drive for a firmware image file whose name has one or more of the following: PID, MAC address, and Serial Number. If there are multiple firmware files in the USB flash drive, the router checks the one with the most specific name, i.e. priority from high to low.

Manual Upgrade

To update the router with a newer version of the firmware.

Step 1	Select Administration > File Management.	
Step 2	In the Manual Upgrade section, select the file type.	
Step 3	In the Upgrade From section, select an option (Cisco.com, PC, or USB).	
	a) If you select Cisco.com, click Upgrade to upgrade the firmware or Download to USB to save the firmware image file.	
	b) If you select PC or USB, click Browse to locate the firmware file on your PC and click Upgrade .	
Step 4	Check Reset all configuration/setting to factory defaults to reset all the configuration and apply factory defaults.	
Step 5	Click Upgrade to upload the selected image to the device.	

Firmware Auto Fallback Mechanism

A fallback mechanism is available to allow the router to overcome failures when performing a direct filesystem lookup on the root filesystem or when the firmware simply cannot be installed for practical reasons on the root filesystem. The router includes two firmware images in the flash, to provide an Auto Fallback Mechanism, so that the device can automatically switch to the secondary firmware, when the active firmware is corrupted, or cannot bootup successfully after five trials.

The Auto Fallback Mechanism operates as follows:

- **Step 1** The device will boot up with the active firmware.
- **Step 2** If the firmware is corrupted, it will switch to the secondary firmware automatically after the active firmware has failed to boot up after 5 times.
- **Step 3** If the router gets stuck does not reboot automatically, turn the power off then power on, and wait for 30 seconds, then turn the power off, for 5 times to switch to the secondary or inactive firmware.
- **Step 4** After the router boots up with the secondary or inactive firmware, please check the router to see if anything is wrong with the active firmware.
- **Step 5** Reload the new firmware again if necessary.

Reboot

The Reboot allows users to restart the device with active or inactive images.

To access the Reboot page, follow these steps:

Step 1	Click Administration >Reboot
--------	------------------------------

- Step 2 In the Active Image after reboot section, select an option (Active Image x.x.xx.xx) from the drop-down list.
- **Step 3** Select from the following reboot options.
 - Reboot the device.
 - Return to factory default settings after reboot.
 - Return to factory default settings including certificates after reboot.

Step 4 Click **Reboot** to reboot device.

Schedule Reboot

Schedule Reboot allows users to automatically restart the device at a configured time for both the wired RV160/RV260 series, and the wireless RV160W/RV260W series routers.

- On RV160/RV260 series, the end-user can schedule specific time to reboot the router on a repeat basis.
- On RV160W/RV260W series, the end-user can set a specific time to reboot the wireless router repeatedly **OR** reset wireless radios at a specific scheduled time on a repeat basis.

To schedule the reboot process, the NTP must be configured. For more information see Time, on page 34. Any unsaved configuration will be lost during the router reboot.

To access Schedule Reboot page, follow these steps:

- Step 1 Click Administration >Schedule Reboot.
- **Step 2** Click the **Enable** radio button next to **Schedule Reboot**.
- **Step 3** Select from the options in the drop-down lists to configure the schedule for the automatic Reboot.
 - a) Reboot Option:
 - Router System
 - Wireless Radios

Note This option is only available for wireless router models.

b) Reboot Every:

• Day

- Week
- Month
- c) Day of Month:
- d) Hours:
- e) Minutes:

Step 4 Click **Apply** to save this configuration.

Diagnostic

Your device provides several diagnostic tools to help you with troubleshooting network issues. Use the following diagnostic tools to monitor the overall health of your network.

You can use the Ping or Trace utility to test the connectivity between a router and another device on the network. To Ping or Trace an IP address, follow these steps:

- **Step 1** Select Administration > Diagnostic.
- **Step 2** In the IP Address/Domain Name field, enter the IP address or domain name.
- **Step 3** Click **Ping** to display the ping results. This tells you if the device is accessible. Or click **Traceroute** to display the hops you pass through to the destination.
- **Step 4** To perform a DNS lookup, enter the IP address or domain name in the Perform a DNS Lookup and click **Lookup**.
- **Step 5** You can export the technical support report by selecting from one of the following options:
 - Export to PC to export the technical support report to a PC.
 - Export to USB to export the technical support report to a USB.
 - Email to ... to email the report to an email address.

Certificate

Certificates are important in the communication process. A trusted Certificate Authority (CA), ensures that the certificate holder is really who they claim to be. Without a trusted signed certificate, data may be encrypted, however, the party you are communicating with may not be the one whom you think.

A list of certificates with the certificate details are displayed on this page. You can export a Self signed, local, and CSR certificate.

If a device certificate is imported, it replaces its corresponding CSR certificate.

In the Certificate Table, the certificates that are associated with the router are displayed. You can you delete, export, view the details, or import a certificate that is listed in the Certificate Table. You can also select another certificate and " Select as Primary Certificate".

Import Certificate

To import a certificate, follow these steps:

Step 1 Click Import Certificate.

- **Step 2** Select the type of certificate to import from the drop-down list:
 - CA Certificate
 - Local Device Certificate
 - PKCS#12 Encoded File
- **Step 3** Enter a certificate name. (For PKCS#12, you must enter a password).
- **Step 4** In the Upload Certificate file section, check **Import from PC** and click **Browse** to upload and import the certificate from a specific location.
- Step 5 Check Import From USB and click Refresh to upload and import the certificate from a USB key.

Step 6 Click Upload.

Generate CSR/Certificate

To generate a CSR/certificate, follow these steps:

Step 1 Click Generate CSR/Certificate.

Step 2 Select the type of certificate to generate from one of the following options in the drop-down list.

- a) **Self-Signed Certificate** Select this certificate and provide relevant details. You must provide the valid duration in days.
- b) CA Certificate Select this certificate type and provide relevant details to get it signed by self.
- c) Certificate Signing Request Select this certificate type and provide the relevant details.
- d) Certificate Signed by CA Certificate Select this certificate type and provide relevant details to get the certificate signed by CA.
- **Step 3** Enter the following information:

Certificate Name	Enter a name for certificate. Certificate name should not contain spaces or special characters.
Subject Alternative Name (optional)	Enter a name and select one of the following: IP Address, FQDN, or Email.
Country Name	Select a country from the drop-down list.
State or Province Name	Enter a State or Province.
Locality Name	Enter a locality name.
Organization Name	Enter the name of the organization.
Organization Unit Name	Enter the name of the organization unit.

Common Name	Enter a common name.
Email Address	Enter the email address.
Key Encryption Length	Select the Key Encryption Length from the drop-down menu. It should be 512, 1024 or 2048.
Valid Duration	Enter the number of days (Range 1-10950, Default: 360).

Step 4 Click Generate.

Built-In 3rd-Party CA Certificates

On the 3rd party certificates table, you can check the certificate details, export, or delete a certificate. To display the built-in 3rd arty CA certificate, follow these steps:

- Step 1 Click Show Built-In-3rd Party CA Certificates.
- **Step 2** Select a certificate from the table and click **Export**.
- **Step 3** Click **Details** to view the certificate details.
- **Step 4** Click **Delete** to delete the certificate.
 - **Note** Should you wish to delete a 3rd Party CA certificate, make sure that you export and save a copy before deleting in case you may want to recover te certificate in the future.

There is an Option "Select as Primary certificate". This option allows you to select a different primary certificate than the Default.

Configuration Management

Configuration Management page provides details on the router's current file configurations.

- Last change time Displays the Running, Startup, Mirror, Backup configuration date and time changed.
- **Copy/Save Configuration** Allows you to save or download the current running, startup or mirror configuration to a PC. You have the possibility to save the running to startup or backup, or backup the startup config. You can also Upload a configuration from your PC or USB which is unstable and does not retain the settings between reboots.
- Source Select the source file name from the drop-down list.
- Destination Select the destination file name from the drop-down list.
- Disable Save Icon Blinking Click to disable the icon blinking.
- Apply Apply the selected changes.

L

Copy/Save Configuration

All configurations that the router is currently using, are in the Running Configuration file, which is volatile and is not retained between reboots. To retain the configuration between the device reboots, copy the Running Configuration file to the Startup Configuration file after you have completed all your changes.

To copy the Running Configuration file, follow these steps:

- **Step 1** In the Copy/Save Configuration section, select the Source from the drop-down list.
- **Step 2** In Destination section, select the destination that the configuration file will be copied to from the drop-down list.
- Step 3 Click Apply.



System Configuration

This section describes the device's system configuration and contains the following topics:

- Initial Router Setup, on page 31
- System, on page 34
- Time, on page 34
- Log, on page 35
- Email, on page 37
- User Accounts, on page 37
- User Groups, on page 40
- IP Address Groups, on page 41
- SNMP, on page 41
- Discovery-Bonjour, on page 42
- LLDP, on page 43
- Automatic Updates, on page 43
- Schedules, on page 44
- Service Management, on page 44
- PnP (Plug and Play), on page 45

Initial Router Setup

You can check the connection and configure the basic router settings on the Initial Setup Wizard page. From the **Run Setup Wizard** page, you can follow the instructions that guide you through the process for configuring the device.

 Step 1
 Click System Configuration > Initial Router Setup to access the Router Setup Wizard. Mark "Don't show on startup" to prevent the Wizard from appearing on the startup.

 Step 2
 Click Next to go to Check Connection page. If your router has detected a connection, the connection details are displayed on this page.

 Step 3
 Click Next.

 Step 4
 The Configure Router – Select Connection Type pop-up appears. Select your internet connection type (Dynamic IP, DHCP, Static IP, PPPoE, PPTP, or L2TP) and click Next.

 Step 5
 If you select Dynamic IP, you will move to Date and Time settings. If you select DHCP (Recommended), click Next.

Step 6 If you select Static IP Address, click Next and configure these settings.

Static IP Address	A static IP address is a number that is assigned to a computer by an Internet service provider (ISP). The static IP is its permanent address on the Internet. Enter the static IP address.	
Subnet Mask	A mask used to determine what subnet an IP address belongs to. Enter the subnet mask.	
Gateway IP	A router interface connected to the local network that sends packets out of the local network. Enter the gateway IP.	
PPTP Server IP/FQDN	The IP address or Fully Qualified Domain Name (FQDN) of the PPTP Server.	
DNS	A DNS server is a computer used to resolve hostnames to IP addresses. Enter the IP address of the DNS.	
Secondary DNS (Optional)) Enter the IP address of the secondary DNS.	

Step 7 If you select **PPPoE**, click **Next** and configure these settings.

Account Name	Enter the account name.	
Password	Enter the password.	
Confirm Password	Confirm the password.	

Step 8 If you select **PPTP** or **L2TP**, click **Next** and configure these settings.

Account Name	Enter the account name.	
Password	Enter the password.	
Confirm Password	Confirm the password.	
Static IP Address	Enter the static IP address.	
Subnet Mask	Enter the subnet mask.	
Gateway IP	Enter the gateway IP.	
PPTP Server IP/FQDN	The IP address or Fully Qualified Domain Name (FQDN) of the PPTP Server.	
DNS	Enter the DNS.	

- **Step 9** Select the router's time zone from the Time Zone drop-down list.
- **Step 10** Select one of the following:
 - Enable Network Time Protocol Synchronization to set the date and time automatically.
 - Set the date and time manually to set the date and time manually or import them from your computer.

Step 11 Click Next.

- **Step 12** In the Choose a MAC address section, select one of the following options:
 - Use Default Address (Recommended).
 - Use this computer's address.
 - Use this address Enter a MAC address.

L

Step 13 Click Next.

- **Step 14** Review your summary settings and click **Next**.
- **Step 15** The administrative router password protects your router from unauthorized access. For security reasons, you should change the router password from its default setting. In the Enable Security Set Router Password section, complete the following:

Username Complexity	The Minimum username length rule is enforced by default. Check to disable the Username Complexity.		
Username	Enter a username in the field. The Username is case-sensitive. * It accepts 1–32 characters but the Minimum Username Length rule is enforced when the Username Complexity is enabled. * Valid characters are alphanumeric and special characters except spaces.		
Password Complexity	The Password Complexity rule is enforced by default. Check to disable the Password Complexity.		
New Password	Enter a password.		
Confirm Password	Confirm your password.		
Password Strength Meter	Displays the strength of the password.		
	a. If the number of character classes is less than 3, the password strength meter displays red.		
	 If the number of character classes is greater than 3 and password length <14, the password strength meter displays red. 		
	 c. If the number of character classes is greater than 3 and 14 <= password length <22, the password strength meter displays yellow. 		
	 d. If the number of character classes is greater than 3 and password length ≥22, the password strength meter displays green. 		

- **Step 16** Click **Next**, and in the Network Name field, enter a name for the network.
- **Step 17** Click **Next**, and in the Enable Security Secure your Wireless Network, select the type of network security from the following options:

• Best Security (WPA2 Personal – AES)

• Recommended for new wireless computers and devices Older wireless devices may not support this option. Enter a security key with 8-63 characters or 64 hexadecimal digits, or use the randomly generated security key.

No Security (Not Recommended)

• No additional security settings needed on the device This mode means that any data transferred to and from the device isn't encrypted.

Step 18	Click Save security settings to save the security settings.		
Step 19	Click Print security settings to print a copy of the router's security settings.		
Step 20	Click Save.		

System

Assign a host name and a domain name to identify your device to ensure that it is easily identified y other devices.

Step 1	Click System Configuration > System.
Step 2	In the Host Name field, enter a name to identify the device uniquely on your network. For example, Router001.
Step 3	In the Domain Name field, enter a domain in which your device is located. For example, example.com. If you do not know the name of your organization's domain, contact your network administrator.

Step 4 Click **Apply** to apply your changes.

Time

Setting the time is critical for a network device so that every system log and error message is timestamped for accurate tracking and synchronizing the data transfer with other network devices.

You can configure the time zone, adjust for daylight savings time if necessary, and select the Network Time Protocol (NTP) server to synchronize the date and time.

To configure the time and NTP server settings, follow these steps:

- **Step 1** Click **System Configuration > Time**. The current Date and Time is displayed, which is the date and time that is currently set on the device.
- **Step 2** Set **Time Zone**: Select your time zone from the drop-down menu, relative to Coordinated Universal Time (UTC).
- **Step 3** Set **Date and Time**: Select **Auto**, or **Manual** and then enter the date and time.
- **Step 4** NTP Server: Check Default or User Defined, and enter a qualified NTP server name in the NTP Server 1–4 fields. If you choose Default, the device will turn to any known publicly available NTP servers, set as default in the RV.
- **Step 5** Set **Daylight Savings Time**: Check to enable daylight savings time using one of the following options:
 - a) Choose the Daylight Saving Mode By **Date** and then specify the start/end date and time during which the daylight savings will be activated, then choose the offset.
 - b) Select Recurring and enter the start dates (From) and end dates (To).
 - c) You can also specify the Daylight Saving Offset in minutes.
- Step 6 Click Apply.

Log

L

One of the basic settings of a network device is its system log (Syslog), which is used to log the device data. You can define the instances that should generate a log. Whenever such defined instance occurs, a log is generated with the time and event and sent to a syslog server or sent in an email. Syslog can then be used to analyze and troubleshoot a network and to increase the network security.

Configure Log Settings

To configure the log settings, follow these steps:

- Step 1 Click System Configuration > Log.
- Step 2 Under Log Setting, in the Log section, check Enable.
- **Step 3** In the Log Buffer field, enter the number of KB (Range 1 KB to 4096 KB, Default is 1024 KB).
- **Step 4** Severity- select the appropriate log severity level from the drop down list. They are listed from the highest to the lowest. Default log severity is Notification.

Emergency	Level 0, which means that the system is unusable.	
Alert	Level 1, which indicates that immediate action is needed.	
Critical	Level 2, which indicates that the system is in critical condition.	
Error	Level 3, which indicates that there is an error in the device, such as a single port being off-line.	
Warning	Level 4, which indicates that a warning message is logged when the device is functioning properly, but an operational problem has occurred.	
Notification	Level 5, which indicates a normal but significant condition. A notification log is logged when the device is functioning properly, but a system notice has occurred.	
Information	Level 6, which indicates a condition that is not a condition error, but requires special handling.	
Debugging	Level 7, which indicates that the debugging messages contain information normally of use only when debugging a program.	

Step 5 Category - check All or any of the required event categories that you want logged on the device.

Kernel	Logs involving kernel code.	
System	Logs involving the system.	
Firewall	Logs involving the firewall rules, attacks, and content filtering.	
Network	Logs involving the network.	
VPN	Logs involving the VPN.	
OpenVPN	OpenVPN-related logs including instances like VPN tunnel establishment failure, VPN gateway failure, and so on.	
Web Filtering	Logs involving web filtering.	

Users	Logs involving the device's users.	
Wireless	logs related to the wireless network	
RV160W		
PnP	Logs related to PnP.	

Step 6 In **Save to USB Automatically**, check **Enable** to save the logs to a connected USB drive.

Email Server

The email server can be configured to your email account. The email server logs are periodically sent to specific email address, so that the administrator is always up to date on the network. The router supports SMTP mail account configuration such as email addresses, password, message digest; optional parameters, SMTP server port number, SSL, TLS.

Step 1	In the Email Syslogs section	, check Enable to a	ctivate the option to	o receive the logs over	r e-mail.
--------	------------------------------	---------------------	-----------------------	-------------------------	-----------

- **Step 2** In the **Email Settings** section, click **Link to Email Setting page** to configure your email settings.
- **Step 3** In the **Email Subject** section, type the subject name under which you will receive the logs.
- **Step 4** In the **Severity** section, select the severity level from the drop-down list. They are listed from the highest to the lowest. The default severity is "Notification".
- **Step 5** In the Log Queue Length section, in Number of entries, enter a range from 1 to 1000. The default is 50.
- **Step 6** In the Log Time Threshold section, select the time threshold from the drop-down list. The default is "Hourly".
- **Step 7** In the **Real Time Email Alerts** section, check All or any of the e-mail alerts categories that you want logged on the device.
- Step 8 Click Apply.

Remote Syslog Servers

A remote syslog server allows for event messages to be sent to a logging server. The syslog servers can be configured by specifying the name or IP address.

- **Step 1** In the **Syslog Servers** section, check **Enable** to enable the syslog server.
- **Step 2** In the **Syslog Server 1** field, enter the IP address or domain name of a syslog server to which the log messages are sent.
- Step 3In the Syslog Server 2 field, enter the IP address or domain name of a syslog server to which the log messages are sent.Step 4Click Apply
- Step 4 Click Apply.

Email

You can configure your device's email server to your specifications.

Configuring Email

To configure the email server, follow these steps.

Step 1 Select **System Configuration > Email**.

Step 2 Under **Email Server**, enter the following:

SMTP Server	Enter the address or domain of the SMTP server.	
SMTP Port	Enter the SMTP port.	
Email Encryption	Select None or TLS/SSL as the email encryption method.	
Authentication	Select the type of authentication from the drop-down list: None, Cleartext, MD5 or Login .	
Username	Enter a username.	
Password	Enter a password.	
Send Email to 1	Enter an email address to send to.	
Send Email to 2	Enter an email address to send to (optional).	
From Email Address	Enter an email address to send from.	

Step 3 Click Apply and Test Connectivity to Email Server to test connectivity.

- **Step 4** Click **Clear** to clear the current email settings.
- Step 5 Click Apply.

User Accounts

You can create, edit, and delete local users and authenticate them using a local database for various services like PPTP, VPN Client, and the Web GUI login. This enables the administrators to control and allow only the local users access the network. You can also configure the web login session timeout.

To configure the Web Login Session Timeout, select **System Configuration > User Accounts** and set the following in the Web Login Session Timeout section:

Administrator Inactivity Timeout	Set the minutes for the inactivity timeout. (Range: 0-1440, 0 means never times out.)
Guest Inactivity Timeout	Set the minutes for guest inactivity timeout. (Range: 0-1440, 0 means never times out.)

Email

Lobby Ambassador Inactivity Timeout	Set the minutes for the lobby ambassador inactivity timeout.	
	(Range: 0-1440, 0 means never times out.)	

In the Local User Password Complexity section, to create local users and determine the password complexity, follow these steps:

Step 1 Select System Configuration > User Accounts.

Step 2 In the Password Complexity Settings check **Enabled** and enter the following information:

Minimal password length	Enter the minimum length of the password to create a new password. The range that can be entered is 0 to 64 and the default length is 8.	
Minimal number of character classes	Enter the minimum number of character classes to be used while creating the new password. The range is 0 to 4 and the default number is 3. The four classes are: upper case, lower case, numbers, and special characters.	
The new password must be different than the current one	Enable this check box to require the user to enter a different password when the current password expires.	
Password Aging Time	Enter the number of days for password aging time. (Range: 0-365, 0 means that it never expires and default is 180 days.)	

Step 3 To add a user on the router, click **Add** under Local Users and on the Add/Edit User Account page, enter the following information:

Username	Enter a username.	
New Password	Enter a password.	
Confirm Password	Confirm the password.	
Group	Select the group from the drop-down list.	
	• Administrator – An administrator user gets read and write access to the device manager and can change the configuration data.	
	• Guest – A guest account gets read-only access to the device manager.	
	Custom Group - Select a newly created group	

Step 4 Click Apply.

Remote Authentication Service

Remote Authentication Service is a distributed client/server system that secures networks against unauthorized access. In the Cisco implementation, RADIUS clients run on Cisco routers and send authentication requests to a central RADIUS server that contains all user authentication and network service access information. The RADIUS security server is identified on the basis of their host name or IP address, host name and specific UDP port numbers, or IP address and specific UDP port numbers.

To enable external user authentication using RADIUS and LDAP, use the Remote Authentication Service and select the Default Group (None) from the drop-down list on which the Remote Authentication service will be applied. Then, configure the following:

Step 1 Under the **Remote Authentication Service Table**, click **Add** and enter the following information in the Add/Edit Domain pop-up:

Name	Specify a name for the domain.
Authentication Type	Select an authentication type from the drop-down list:
	• LDAP — a Lightweight Directory Access Protocol.
	• RADIUS — a networking protocol that provides centralized Authentication, Authorization, and Accounting (AAA) management for users who connect and use a network service.
	• Active Directory — a Windows OS directory service that facilitates working with interconnected, complex and different network resources in a unified manner.
Primary Server	Enter the IP address of the primary server.
Port	Enter the backup port of the server.
PreShare-Key	If you have selected RADIUS as the Authentication Type, enter the preshared key of the RADIUS server.
Confirm Pre-Share Key	Reenter the preshared key of the RADIUS server to confirm it.
Retry Count	Enter the retry count (Range is 1-5, Default is 2)
Timeout	Enter the timeout in seconds. (Range is 1 to 60, Default is 5)

Step 2 Click Apply to save the settings. Click Edit or Delete to edit or delete an existing domain.

Note The external database priority is always RADIUS/LDAP/AD/Local. If you add the RADIUS server on the router, the Web Login Service and other services will use the RADIUS external database to authenticate the user. There is no option to enable an external database for Web Login Service alone and configure another database for another service. Once RADIUS is created and enabled on the router, the router will use the RADIUS service as an external database for Web Login, Site to Site VPN, PPTP VPN, Open VPN, Client to Site VPN and 802.1x.

User Groups

The administrator can create user groups for a team of users that share the same set of services. Such user groups can be authorized to access multiple services like OpenVPN, PPTP VPN< 802.1x and Captive Portalservices like .

To create user groups, follow these steps:

Step 1 Select **System Configuration > User Groups**.

- **Step 2** Under the User Groups, click **Add** to create a new user group.
- **Step 3** In the Group Name field, enter a name for the group.
- Step 4 Under the Local User Membership List, click Add and check the box and select desired user group to add the new user to.
- **Step 5** Under Services, select the services the user groups should have access to and enter the following information.

Web	Specify the web log in permissions granted to the users attached to the group:		
Login/NETCONF/RESTCONF	• Disable – No member of the user group can log in to the Configuration Utility using a web browser.		
	• Read Only – The members of the user group can only read the system status after they log in. They cannot edit any settings.		
	• Admin – All members of the user group have full privileges to configure and read the system status.		
Site to Site VPN	Click Add to open the Add Feature List pop up.		
	• Select a profile from the drop-down list and click Add.		
Client to Site VPN	Click Add to open the Add Feature List pop up.		
	• Select a profile from the drop-down list and click Add.		
OpenVPN	Click On to enable the Open VPN or Off to disable.		
	Select a profile drop-down list.		
PPTP VPN	Click On to enable the PPTP or Off to disable.		
802.1x	Check Permit to enable 802.1x authentication.		
Lobby Ambassador	Click On to enable the Lobby Ambassador or Off to disable.		
Captive Portal	Click Add to add a new captive portal and configure the SSID and Radio for the captive portal.		

Step 6 Click **Apply** to save the settings. Click **Edit** or **Delete** to edit or delete an existing group.

Note The 802.1x only supports RADIUS authentication. The PPTP/L2TP support RADIUS and local database. If you choose local database, only the Password Authentication Protocol (PAP) is supported for local authentication.

IP Address Groups

In order to configure and manage the application control policies and web filtering, you must set up the IP address groups. To configure the IP address groups, follow these steps:

Step 1	Click System Configuration> IP Address Groups.				
Step 2	Under IP Address Groups, click Add to add a group and enter a name. To delete a group click Delete.				
Step 3	Click Add and enter the following information.				
	Type and Address Details	Address DetailsSelect the type of group from the drop-down list, and enter the address details:			
		• Single IP – Enter an IP address in the Address Details field.			

• IP Address Subnet – Enter an IP address along with the subnet mask	details.
--	----------

• IP Address Range – Enter an IP address range (Start IP and End IP) details.

Step 4 Click **Apply** to save the settings. Click **Edit** or **Delete** to edit or delete an existing entry.

SNMP

Simple Network Management Protocol (SNMP) is an Internet-standard protocol for collecting and organizing data on managed devices on the IP networks. It allows network administrators to manage, monitor, and receive notifications of critical events as they occur on the network. The device supports version v1, v2c, and v3.

The device acts as an SNMP agent that replies to the SNMP commands from the SNMP Network Management Systems. The command it supports are the standard SNMP commands get/next/set. It also generates trap messages to notify the SNMP manager when alarm conditions occur. Examples include reboots, power cycles and WAN link events.

Step 1 To configure the router's SNMP, enter the following information:

SNMP Enable	Check to enable SNMP.	
Allow user access from Internet	Check to allow user from the Internet.	
Allow user access from VPN Check to allow user access from VPN.		
Version	Select the version from the drop-down list.	
System Name	stem Name Enter a system name.	

System Contact Enter a system contact.	
System Location Enter a system location.	
Get Community	Enter a name for the community.
Set Community	Enter a name for the community.

Trap Configuration

Using Trap configurations, you can set the source address of every SNMP trap packet sent by the router to a single address regardless of the outgoing interface.

Step 2 To configure the SNMP trap, enter the following information.

Trap CommunityEnter the name of the trap community.		
Trap Receiver IP Address	Enter the IP address.	
Trap Receiver Port	Enter the port number.	

```
Step 3 Click Apply.
```

Discovery-Bonjour

Bonjour is a service discovery protocol that locates network devices such as computers and servers on your LAN. When this feature is enabled, the device periodically multicasts Bonjour service records to the LAN to advertise its existence.



Note For discovery of Cisco Small Business products, Cisco provides a utility that works through a simple toolbar on the web browser called FindIt. The FindIT Discovery Utility discovers Cisco devices in the network and display basic information, such as serial numbers and IP addresses. For more information and to download the FindIT Discovery Utility, visit www.cisco.com/go/findit.

To enable Discovery-Bonjour, follow these steps:

Step 1 Select System Configuration > Discovery-Bonjour.

- **Step 2** Check **Enable**, to enable Discovery-Bonjour globally. (It is enabled by default).
- **Step 3** Check **Apply**. The Bonjour Interface Control Table displays the interfaces of the device.
 - Available Interface Name of the interface.
 - IP address the Address of the Interface
 - Enable Bonjour Enable or Disable Bonjour on that Interface.

Note It is possible to enable Bonjour on any particular VLAN interface. Check the Enable Bonjour check box for the specific VLAN where you want the Bonjour enabled.

LLDP

The Link Layer Discovery Protocol (LLDP) is a vendor-neutral protocol used by network devices for advertising their identity, capabilities, and neighbors on an IEEE 802 local area network. The LLDP information is sent by the device's interface at a fixed interval, in the form of an Ethernet frame. Each frame contains one LLDP Data Unit (LLDPDU). Each LLDPDU is a sequence of type-length-value (TLV) structure.

To configure LLDP, follow these steps:

- **Step 1** Select **System Configuration > LLDP**.
- **Step 2** In the LLDP section, check **Enable**. (It is enabled by default).
- **Step 3** In the **LLDP Port Setting Table**, check **Enable LLDP** to enable LLDP on an interface.
- Step 4 Click Apply.
- **Step 5** In the **LLDP Neighbors Table**, the following information is displayed:
 - Local Port Port identifier.
 - Chassis ID Subtype Type of chassis ID (for example, MAC address).
 - Chassis ID Identifier of the chassis. Where the chassis ID subtype is a MAC address, the MAC address of the device is displayed.
 - Port ID Subtype Type of the port identifier.
 - Port ID Port identifier.
 - System Name Name of the device.
 - Time to Live Rate in seconds at which LLDP advertisement updates are sent. Default value is 3601.

Step 6 Click **Refresh** to refresh the data.

Automatic Updates

Upgrading to the latest firmware can help fix bugs and other intermittent issues on the router. The router can be configured to send you email notifications on important firmware updates for your device. The information can be configured to be sent at specified intervals and for specific types of network events. Before you can configure these notifications, the email server should be configured.

To configure the Automatic Updates, follow these steps:

- **Step 2** From the Check Every drop-down list, choose how often the device should automatically check for possible firmware revisions. Click **Check Now** to check immediately.
- **Step 3** In the Notify via field, check **Admin GUI** or **Email to** and enter the email address. The notifications are sent to a configured email address. If you haven't configured an email server, you should click the link in the note given beside the email field and configure the email server.
- **Step 4** Under Automatic Update, you can select the time when the system firmware and USB modem firmware is automatically updated. You can also choose to be notified for each update.

Step 5 Click Apply.

Schedules

The network devices should be protected against intentional attacks and viruses that could compromise confidentiality or result in data corruption or denial of service. Schedules can be created to apply firewall or port forwarding rules on specific days or time of day.

To configure the schedule, follow these steps.

- **Step 1** Select System Configuration > Schedules.
- Step 2 Under Schedules, click Add to create a new schedule. You can edit or delete an existing schedule by selecting it and clicking Edit or Delete.
- **Step 3** Enter a name to identify the schedule in the Name column.
- **Step 4** Enter the desired Start and End time for the schedule.
- **Step 5** In the Days column, check **Everyday** to apply the schedule to all the days of the week. Leave it unchecked if you want it to only apply to certain days. If so, then check the desired days of the week you want to apply the schedule to. You can also choose **Weekdays** or **Weekends**.
- Step 6 Click Apply.

Service Management

The Service Management section displays information on the system configuration. You can add a new entry to the Service Management list or to change an entry. To configure the Service Management, follow these steps.

Step 1	1 Click S	ystem Coi	ofiguration	> Serv	vice M	lanagement.
--------	-----------	-----------	-------------	--------	--------	-------------

- Step 2 In the Service Table, click Add to add a new entry. Click Modify or Delete to edit or remove an entry. Click Import or Export to upload / download Service Management CVS file.
- **Step 3** In the Name field, enter a name for the service management.
- **Step 4** In the Protocol field, select the Layer 4 protocol that the service uses from the drop-down list.
- **Step 5** In the Port Start/ICMP Type/IP Protocol, enter the port number, ICMP type, or IP protocol.
- **Step 6** In the Port End/CMP Code field, enter the port number.

Step 7 Click Apply.

Step 8 Make your changes, and then click **Apply**.

PnP (Plug and Play)

Network Plug and Play is a service that works in conjunction with Network Plug and Play enabled devices to allow firmware and configuration to be managed centrally, and to allow zero-touch deployment of new network devices. When installed, a Network Plug and Play enabled device will identify the Network Plug and Play server through one of manual configuration, DHCP, DNS, or the Plug and Play Connect service.

To enable or disable Plug and Play, follow these steps:

- Step 1 Click System Configuration > PnP.
- Step 2 Under PnP, check Enable.
- **Step 3** In the **PnP Transport** field, select an option from the drop-down list.
 - Auto PnP Server Discovery downloaded by PnP automatically.
 - Static Select and enter IP/FQDN, port number and select the certificate to be imported from the CA Certificate drop-down list.

Step 4 Click Apply.

Note Please note that the router will verify that the identity configured in the server certificate matches the FQDN or IP address that the router acquires from the DHCP, DNS or the configuration. If the FQDN or IP address is not recognized, the router will refuse to connect to the server. For the Network Plug and Play to work correctly, you should ensure that the certificate lists all variations of the server name and IP address(es) in the Subject Alternative Name field. If you are experiencing issues with your certificate while trying to connect to PnP, please see Certificate, on page 26 for instructions on how to manage your certificates on the device.

Plug and Play Connect Service

Plug and Play Connect is a Cisco-provided service that is the last resort used by a Network Plug and Play-enabled device to discover the server. To use Plug and Play Connect for server discovery, you must first create a Controller Profile representing the Manager, and then register each of your devices with the Plug and Play Connect Service.

To access the Plug and Play Connect Service, Follow these steps:

- **Step 1** In your web browser, navigate to *https://software.cisco.com*.
- **Step 2** Click the **Log In** button at the top right of the screen. Log in with a cisco.com ID associated with your Cisco Smart Account.

Step 3 Select the **Plug and Play Connect** link under the **Network Plug and Play** heading. The main page for the **Plug and Play Connect** service is displayed.

Creating a Controller Profile

To create a Controller Profile, follow these steps:

Step 1 Open the Plug and Play Connect web page https://software.cisco.com/#module/pnp in your browser. If necessary, select the correct Virtual Account to use.

- **Step 2** Select the Controller Profiles link, and then click **Add Profile**.
- **Step 3** Select a Controller Type of PNP SERVER from the dropdown list. Then click Next.
- **Step 4** Specify a name, and optionally a description for the profile.
- **Step 5** Under the heading for Primary Controller, use the dropdown provided to select whether to specify the server by name or IP address. Fill in the name or addresses of the server in the fields provided.
- **Step 6** Select the protocol to use when communicating with the server. It is strongly recommended that HTTPS be used to ensure the integrity of the provisioning process.
- **Step 7** If the protocol selected is HTTPS and the server is configured with a self-signed certificate (default) or one that is not signed by a well-known certificate authority, then the certificate used by the server should be uploaded using the controls provided.
- **Step 8** Click Next, and review the settings before clicking Submit.

Registering Devices

Certain products purchased directly from Cisco may be associated with your Cisco Smart Account at the time of purchase, and these will automatically be added to Plug and Play Connect. However, the majority of Cisco's 100 to 500 series Plug and Play-enabled products will need to be registered manually. To register the devices with Plug and Play Connect, follow these steps:

- Step 1 Open the Plug and Play Connect web page https://software.cisco.com/#module/pnp in your browser. If necessary, select the correct Virtual Account to use.
- **Step 2** Select the **Devices** link, and then click **Add Devices**. You may need to be approved to manually add devices to your account. This is a one-time process, and, if it is required, you will be notified by email once approval has been granted.
- **Step 3** Choose whether to add devices manually, or to add multiple devices by uploading details in CSV format. Click the link provided to download a sample CSV file. If you choose to upload a CSV file, click the **Browse** button to select the file. Then click **Next**.
- **Step 4** If you selected to add devices manually, click **Identify Device**. Specify the Serial Number and Product ID for the device to be added. Select a Controller Profile from the drop-down. Optionally enter a description for this device.
- **Step 5** Repeat Step 4 until you have added all your devices, then click **Next**.
- **Step 6** Review the devices that you have added, and then click **Submit**.



WAN

A wide area network (WAN) is a collection of geographically distributed telecommunications or computer network. The term distinguishes a broader telecommunication structure from a local area network (LAN). A wide area network may be privately owned or rented and allows a business to effectively carry out its daily functions regardless of location.

This section describes the device's WAN features and contains the following topics:

- WAN Settings, on page 47
- Dynamic DNS, on page 50
- IPv6 Transition, on page 50
- WAN DHCP NAK, on page 51

WAN Settings

There are two physical WAN and VLAN interfaces on the router, that can be configured. To configure the WAN settings, follow these steps:

Step 1	Select WAN > WAN Settings.
--------	----------------------------

- **Step 2** Click on the labeled tabs and configure the settings for the IPv4, IPv6, or Advanced Settings.
- **Step 3** For an IPv4 connection, click the **IPv4** tab; for an IPv6 connection, click **IPv6** and select the connection type.
- **Step 4** If IPv4 or IPv6 uses DHCP to connect, configure the following:

DNS Server	Select Use DHCP Provided DNS Server or Use DNS as Below.
Static DNS 1 & 2	Enter the IP address of the primary and or secondary Static DNS in the fields.
DHCP-PD (IPv6 only)	Check to enable and enter a prefix name.

If the IPv4 or IPv6 uses Static IP to connect, configure the following:

IP Address	Enter the IP address.
Netmask/Prefix Length	Enter the netmask address and prefix length.
Default Gateway	Enter the IP address of the default gateway. Default Gateway is needed on this interface to participate in the load balance and failover (Multi-WAN).
Static DNS 1 & 2	Enter the IP address of the primary and or secondary Static DNS in the fields.

Username	The username assigned to you by the ISP.
Password	The password assigned to you by the ISP.
Show Password	Check to display the password.
DNS Server	Select Use PPPoE Provided DNS Server or Use DNS.
Static DNS 1 & 2	Enter the IP address of the primary and or secondary Static DNS in the fields.
Connection on Demand	Select Connection on Demand if your ISP charges when connected. Enter the maximum idle time, in seconds, to wait before terminating the connection due to inactivity. Default is 5 minutes.
Keep Alive	Select Keep Alive to periodically check the connection, and to re-establish the connection when it is disconnected.
Authentication Type	Select the authentication type from the drop-down list (Auto Negotiation, PAP, CHAP, MS-CHAP, MS-CHAPv2).
Service Name	Enter the name of the service.
DHCP-PD (IPv6)	Enter the prefix name.

If the IPv4 or IPv6 uses PPPoE to connect, configure the following:

Note Some service providers do not allow to ping the default gateway, especially for the PPPoE connection. Please go to Multi-WAN page to disable the "Network Service Detection" feature or choose a valid host to detect. Otherwise, the traffic will not be forwarded by the device.

If the IPv4 uses PPTP to connect, configure the following:

IP Assignment	For DCHP, select this option to enable DHCP to provide an IP address. For Static IP, select this option and provide an IP address, netmask, and the IP address of the default gateway.
PPTP Server IP/FQDN	Enter the name of the server.
Username	The username assigned to you by the ISP.
Password	The password assigned to you by the ISP.
Show Password	Check to display the password.
DNS Server	Select Use PPTP Provided DNS Server or Use DNS.
Static DNS 1 & 2	Enter the IP address of the primary and or secondary Static DNS in the fields.
Connect on Demand	Select Connect on Demand if your ISP charges when connected. Enter the maximum idle time, in seconds, to wait before terminating the connection due to inactivity. Default is 5 minutes.
Keep Alive	Select Keep Alive to periodically check the connection, and to re-establish the connection when it is disconnected.
Authentication Type	Select the authentication type from the drop-down list (Auto Negotiation, PAP, CHAP, MS-CHAP, MS-CHAPv2).
MPPE Encryption	Check to enable MPPE encryption.

If the IPv4 uses L2TP to connect, configure the following:

IP Assignment	For DCHP, select this option to enable DHCP to provide an IP address. For Static IP, select this option and provide an IP address, netmask, and the IP address of the default gateway.	
L2TP Server IP/FQDN	Enter the name of the server.	
Username	The username assigned to you by the ISP.	
Password	The password assigned to you by the ISP.	
Show Password	Check to display the password.	
DNS Server	Select Use L2TP Provided DNS Server or Use DNS.	
Static DNS 1 & 2	Enter the IP address of the primary and or secondary Static DNS in the fields.	
Connection on Demand	Select Connection on Demand if your ISP charges when connected. Enter the maximum idle time, in seconds, to wait before terminating the connection due to inactivity. Default is 5 minutes.	
Keep Alive	Select Keep Alive to periodically check the connection, and to re-establish the connection when it is disconnected.	
Authentication Type	Select the authentication type from the drop-down list (Auto Negotiation, PAP, CHAP, MS-CHAP, MS-CHAPv2).	

If the IPv6 Uses SLAAC to Connect

In the SLAAC Settings section, enter the following information:

Static DNS 1 & 2	Enter the IP address of the primary and or secondary Static DNS.
DHCP-PD (IPv6 only)	Check to enable and enter a prefix name.

Step 5 Click **Apply** If you do not wish to use IPv6, you can disable it by Selecting "Disable".

For Advanced Settings

Step 6 Click the Advanced Settings tab and configure the following:

WAN VLAN Tag	Check to enable the WAN VLAN tag.
VLAN ID	Enter the VLAN ID.
MTU– Maximum Transmission Unit	Select Auto to set the size automatically. To set the MTU size manually, select Manual and enter the MTU size. (The size in bytes of the largest protocol data unit that the layer can pass.).
MAC Address Clone	Check MAC Address Clone and enter the MAC address. Click Clone My PC's MAC to use the MAC address of your computer as the clone MAC address for the device.

Note When MAC Address Clone is enabled, the port mirroring does not work.

Step 7 Click Apply.

Dynamic DNS

Dynamic Domain Name System (DDNS) is a method of keeping a domain name linked to a changing IP address since not all computers use static IP addresses. Dynamic DNS automatically updates a server in the DNS with the active configuration of its hostnames, addresses, or other information. DDNS assigns a fixed domain name to a dynamic WAN IP address.

To configure dynamic DNS policies, follow these steps:

Step 1	Select WAN > Dynamic DNS.
Step 2	In the Dynamic DNS Table, select the interface to add to the Dynamic DNS policy.
Step 3	Click Edit.
Step 4	Check Enable this Dynamic DNS policy to enable the policy configuration.
Step 5	Select the name of service provider (ChangeIP.com, DynDNS.com or No-ip.com) from the provider drop-down list.
Step 6	Enter a Username and Password for the DDNS account. To display the password, check Enable in the Show Password field.
Step 7	Enter the full name of the device including the domain name in Fully Qualified Domain Name.
Step 8	Check Enable to receive updates to Dynamic DNS provider and select the periodicity.
Step 9	Click Apply.

IPv6 Transition

For migrating from IPv4 to IPv6, you can use an Internet transition mechanism called 6in4. The 6in4 uses tunneling to encapsulate IPv6 traffic over configured IPv4 links. The 6in4 traffic is sent over the IPv4, in which the IPv4 packet header. This is followed by the IPv6 packet whose IP headers have the IP protocol number set to 41.

To configure the IPv6 transition, follow these steps:

Step 1 Select WAN > IPv6 Transition.

- **Step 2** Check **Enable** to enable the tunnel interface.
- **Step 3** Enter the description.
- **Step 4** The Local Interface and Local IPv4 Address display the selected interface.
- Step 5 Click Apply.

IPv6 in IPv4 Tunnel (6in4)

To add IPv4 Tunnel (6in4), enter the following information:

Step 1	Click the IPv6 in IPv4 Tunnel (6in4) tab.
Step 2	Enter the remote IPv4 address.
Step 3	Enter the local IPv6 address and length.
Step 4	Enter the remote IPv6 address and length.

Step 5 Click Apply.

IPv6 Rapid Deployment (6rd)

In IPv6 Rapid Deployment (6rd), each ISP uses one of its own IPv6 prefixes instead of the special 2002::/16 prefix standardized for 6to4. Hence, a provider is guaranteed for its 6rd hosts availability from all native IPv6 hosts that can reach their IPv6 network.

Step 1 Check the IPv6 Rapid Deployment (6rd) and enter the following.Step 2 In the Configuration Mode section, click Automatically from DHCP to use the DHCP (option 212) to obtain a 6rd

- Prefix, Relay IPv4 Address, and IPv4 Mask Length.
- **Step 3** Or, select **Manual** and set the following 6rd parameters.
 - a) Enter the IPv4 Address of Relay.
 - b) Enter the IPv4 Common Prefix Length.
 - c) Enter the IPv6 Prefix/Length. The IPv6 network (subnetwork) is identified by the prefix. All hosts in the network have the identical initial bits for their IPv6 address. Enter the number of common initial bits in the network addresses. Default is 64.

Step 4 Click Apply.

WAN DHCP NAK



Caution

This option is NOT RECOMMENDED to be enabled unless it is required and/or requested to be enabled by a specific satellite service provider.

If this feature is enabled, this option will apply to the WAN interface. If enabled, this feature will result in the router accepting DHCP-NAK messages from an unknown DHCP Server ID (a required feature for certain satellite based Internet service providers) which could result in service disruption under normal circumstances.

When this feature is disabled, the default behavior of the router is to reject messages from unknown DHCP Server IDs.

WAN DHCP NAK

I



LAN

A local area network (LAN) is a computer network that spans within a relatively small area close to each other, such as in an office building, a school, or a home. LANs are characterized by their topology, protocols, and media. Topology is the geometric arrangement of devices on a network. Protocols are the rules and encoding specifications for sending data. Protocols also determine whether the network uses a peer-to-peer or client/server architecture. The most common type of LAN is Ethernet.

This section describes the device's LAN features and contains the following topics:

- Port Settings, on page 53
- VLAN Settings, on page 54
- Option82 Settings, on page 56
- Static DHCP, on page 57
- 802.1X Configuration, on page 58
- Router Advertisement, on page 58

Port Settings

The Port Settings page displays the ports for EEE, Flow Control, Mode, Port Mirror, and Jumbo Frame. To configure the port settings for the LAN, follow these steps:

Step 1 Select LAN > Port Settings.

Step 2 In the Basic Per Port Configuration table, configure the following:

Port	Lists the ports currently available on the router.
Port Label	Enter a port label.
Enable	Check Enable to enable the port settings. When this check box is disabled, all settings on the port are lost and the port goes down.
EEE (Energy-Efficient on Ethernet)	Check to allow port to consume less power during period of low data activity.
Flow Control	Check to enable to symmetric flow control. Flow control is used to send pause frames and respecting pause frames to and from the LAN PC connected to the device.
Mode	Select the port setting mode from the drop-down list.

Step 3

Jumbo Frames	Jumbo frames are Ethernet frames with more than 1500 bytes of payload, which is the limit set by the IEEE 802.3 standard. Jumbo frames can carry up to 9000 bytes of payload. Check Enable to enable jumbo frames.
In the Port Mirror Configuration section, enter the following information:	

Enable	Check Enable to enable port mirror configuration.
Destination Port	The port on which the mirrored traffic can be monitored. Select anyone of the LANs (LAN1 to LAN4) from the drop-down list.
Monitored Port	Select the ports whose traffic will be monitored on the Destination port.

Step 4 Click Apply.

VLAN Settings

On the VLAN Settings page, you can create VLAN IDs to differentiate traffic.

To create new VLANs, follow these steps:

Step 1 Select LAN > VLAN Settings.

- **Step 2** In the Create new VLANs table, click **Add** to create a new VLAN or click **Modify** or **Delete** to Edit or Remove an Existing entry.
- **Step 3** Enter the VLAN ID (Range is 1-4093) and a name.
- **Step 4** Check Enabled to enable the Inter-VLAN routing and/or Device Management.
- **Step 5** Enter the following information for IPv4 and/or IPv6.

Configuring VLAN for IPv4

To configure the VLAN for IPv4, select the IPv4, and enter the following information.

IP Address	Enter the IPv4 address.
Subnet Mask	Enter the subnet mask.

DHCP Туре	• Disabled – Disables the DHCP IPv4 server on VLAN.
	• Server - Enables the DHCP server on that VLAN
	• Lease Time – The amount of time, the address is leased to a client. Enter a time value of 5 to 43,200 minutes. Default is 1440 minutes (equal to 24 hours).
	• Range Start and Range End – Enter the range start and end of IP addresses that can be assigned dynamically.
	• DNS Server – Select from the following:
	• Use DNS Proxy - that will add the RV260 as a DNS server for the clients.
	• Use DNS from ISP - which will configure the ISPs' DNS (WAN DNS) on the clients.
	• Use DNS as Below - setup the DNS servers manually.
	• WINS Server – Enter the WINS server name.
	• Network Booting - Network booting or netboot is the process of booting a computer from a network rather than a local drive. Check Enable to enable net booting.
	When network bootig is enabled, the following two options will appear.
	• Next Server - Enter the IP address of the next server in the boot process.
	• Boot File - Enter the boot file name in the boot process.
	DHCP Options
	• Option 66 – Enter the IP address of the TFTP server.
	• Option 150 – Enter the IP address of a list of TFTP server.
	• Option 67 – Enter the configuration filename.
	• Relay – Enter the remote DHCP server IPv4 address to configure the DHCP relay agent.

Configuring DHCP Type for IPv6

I

Choose IPv6 Assignment from	Enter the IPv6 prefix.	
Prefix Length	Enter the IPv6 prefix length.	
Preview	Preview the IPv6 address.	
Interface Identifier	Select the appropriate interface identifier.	
DHCP Туре	• Disabled – Disables the DHCP IPv6 server on VLAN.	
	• Server	
	• Lease Time – Enter a time value of 5 to 43,200 minutes. Default is 1440 minutes (equal to 24 hours).	
	• Range Start and Range End – Enter the start and end IP address range that can be assigned dynamically.	
	• DNS Server – Select to use DNS server as proxy, or from ISP from the drop-down list.	

To configure the DHCP Mode for IPv6, enter the following:

Step 6 Click Apply. Assign VLANs to Ports

Traffic on the port can be tagged by applying a specified VLAN. This tagging can help in differentiating the traffic and forwarding it. There are only 16 VLANs in the system and only one VLAN on WAN in the system can be configured.

To assign a VLAN to a port, enter the following information:

Step 7 Select the appropriate VLAN ID.

Step 8 Click **Edit** to assign a VLAN to a LAN port and specify the following information:

- Untagged Makes the port untagged from the selected VLAN. Select Untagged from the drop-down list to untag the VLAN on the port.
- **Tagged** Includes the port as a member for the selected VLAN and packets from this port destined to the chosen VLAN has the packet tagged with the VLAN ID. Select **Tagged** from the drop-down list, to include the port as a member for the selected VLAN. Packets sent from this port destined to the chosen VLAN has the packets tagged with the VLAN ID. If there are no untagged VLANs on a port, the interface automatically joins the VLAN1.
- Excluded Select Excluded from the drop-down list, to exclude the port from the selected VLAN.

Step 9 Click Apply.

Option82 Settings

DHCP setup configures the DHCP server for relay or Option82 (DHCP relay agent information option) for LAN clients to obtain IP addresses. DHCP server maintains local Pools and leases. It also allows LAN clients to connect to a remote server for obtaining IP address.

Option82 enables a DHCP relay agent to include information about itself when forwarding client-originated DHCP packets to a DHCP server. The DHCP server can use this information to implement IP addressing or other parameter-assignment policies.

To configure the Option82 settings, follow these steps:

Step 1 Select LAN > Option82 Settings.

- **Step 2** Click **Add** and configure the following:
- **Step 3** Enter the following information to configure the Option 82 Circuit:

Description	Enter description for option 82 client.	
Circuit ID	Enhances the validation security to determine about the information which is provided in the Option 82 Circuit ID. Enter the circuit ID and its format.	
IP Start	The Range start.	
IP End	The Range end.	
Mask	The subnetmask.	
Gateway	The Gateway for the hosts.	
DNS Server	DNS service type: where the DNS server IP address is acquired. Available options: Use DNS proxy; Use DNS from ISP; Use DNS as Below;	
Static DNS 1 and Static DNS 2	Static IP address of a DNS Server. (Optional, if you select to use static DNS servers.) If you enter a second DNS server, the device uses the first DNS server to respond to a request.	
WINS	Optional IP address of a Windows Internet Naming Service (WINS) server that resolves NetBIOS names to IP addresses. Default is blank.	
Client Lease Time	Amount of time that a network user is allowed to connect to the router with the current IP address. Enter the amount of time in minutes. Valid values are 5–43200 minutes. Default is 1440 minutes (24 hours).	
DHCP Options	 Option 66 – Enter the IP address or the hostname of a single TFTP server. Option 150 – Enter the IP addresses of a list of TFTP servers. Option 67 – Enter the boot filename. 	

Step 4 Click Finish.

Static DHCP

Static DHCP is a useful feature which makes the DHCP server on your router always assign the same IP address to a specific computer on your LAN. Click **Show Connected Devices** to display the devices which are already connected to the router.

To configure static DHCP, follow these steps:

Step 1	Select LAN > Static DHCP.
Step 2	Click Add.
Step 3	Enter a description name.
Step 4	Enter the MAC address and static IPv4 address.
Step 5	Check Enabled.
Step 6	Click Apply to add the devices to the Static IP list. Click Modify to Edit or Delete to Remove an entry.
Step 7	Click Import or Export to use these details.

802.1X Configuration

The IEEE 802.1X port-based authentication prevents unauthorized devices (clients) from gaining access to the network. This network access control uses the physical access characteristics of the IEEE 802 LAN infrastructures to authenticate and authorize devices attached to a LAN port, that has point-to-point connection. A port in this context is a single point of attachment to the LAN infrastructure.

To configure port-based authentication:

- Step 1 Select LAN > 802.1X Configuration.
- **Step 2** Check **Enable Port-based Authentication** to enable the feature.
- **Step 3** Select the Administrative State in the Port table for each port, from the drop-down list.
 - Auto Enables port-based authentication. The interface moves between an authorized or unauthorized state based on the authentication exchange between the device and the client.
 - Force Authorized Authorization is not needed. At least one LAN port must be set to force authorized.
- **Step 4** Port State displays the status of the link whether up or down along with authentication status.
- Step 5 Click Apply.

Router Advertisement

The Router Advertisement Daemon (RADVD) is used for defining interface settings, prefixes, routes, and announcements. The hosts rely on the routers to facilitate communication to all other hosts except those on the local network. The routers send and respond to the Router Advertisement messages regularly. By enabling this feature, messages are sent by the router periodically and in response to solicitations. A host uses the information to learn the prefixes and parameters for the local network. Disabling this feature effectively disables auto configuration, requiring manual configuration of the IPv6 address, subnet prefix, and default gateway on each device.

To configure the Router Advertisement, follow these steps:

Step 1 Select LAN > Router Advertisement.

Step 2 Next, configure the following:

Interface Name	Select an interface from the drop-down list.
Router Advertisement	Check Enable to enable the router advertisement on the selected VLAN.
Advertisement Mode	Select the advertisement mode from the drop-down list.
	• Unsolicited Multicast – Sends Router Advertisement messages to all interfaces in the multicast group. Enter the Advertisement Interval. This option is the default setting.
	• Unicast – Send Router Advertisement messages only to well-known IPv6 addresses.
Advertisement Interval	Enter the time interval between 10 and 1800 (Default is 30 seconds) at which the router advertisement messages are sent.
RA Flags	Determines whether hosts can use DHCPv6 to obtain IP addresses and related information. Check one of the following:
	• Managed – Hosts use an administered, stateful configuration protocol (DHCPv6) to obtain stateful addresses and other information through DHCPv6.
	• Other – Uses an administered, stateful configuration protocol (DHCPv6) to obtain other, non-address information, such as DNS server address.
Router Preference	Preference metric used in a network topology where multi-homed hosts have access to multiple routers. Router Preference helps a host to choose an appropriate router. There are three preferences to choose from, such as High , Medium , or Low . The default setting is High. Select the preference from the drop-down list.
Maximum Transmission Unit (MTU)	Maximum Transmission Unit (MTU) is the size of the largest packet that can be sent over the network. MTUs are used in Router Advertisement messages to ensure that all nodes on the network use the same MTU value when the LAN MTU is unknown. The default setting is 1500 bytes, which is the standard value for Ethernet networks. For PPPoE connections, the standard is 1492 bytes. Unless your ISP requires a different setting, this setting should not be changed. Enter a value between 1280 and 1500.
Router Lifetime	Time in seconds that the Router Advertisement messages exist on the route. Enter time in seconds. The default is 3600 seconds.

Step 3

In the Prefix Table, click Add or Edit to add or edit a subnet and enter an IPv6 address, Prefix Length, and Lifetime. Step 4 Click Apply.

I



Wireless

A Wireless Local Area Network (WLAN) is a wireless distribution method that implements a flexible data communication system using high-frequency radio waves and often includes an access point to the Internet. This is achieved by augmenting, rather than replacing a wired LAN within a building or campus. Since the WLANs use radio frequency to transmit and receive data, they don't require a wired connections. This allows users to move around the coverage area, and still maintain a network connection.

This section describes the WLAN, which is a type of local-area network that uses high-frequency radio waves rather than wires to communicate between nodes and contains the following topics:

- Basic Settings, on page 61
- Advanced Settings, on page 66
- WPS, on page 67
- Captive Portal, on page 67
- Lobby Ambassador, on page 69

Basic Settings

The device provides Wireless LAN (WLAN), with all ports (LAN and WLAN) on single broadcast domain. The router supports 802.11ac standard and concurrent dual-band selection at 2.4 and 5 GHz. Depending on the radio, you can select the frequency or channel for WLAN network data transmission and reception. Selecting the appropriate channel width for each radio can improve the WLAN throughput.

On the Basic Settings page, you can add, edit, or delete the wireless SSID settings, and select and configure the radio channels. You can add up to four separate virtual wireless networks per Radio. In other words, you cannot add more than eight SSIDs (that is, four SSIDs per radio); the Add button is grayed out when you reach this limit.

To configure the Wireless SSID settings, follow these steps:

Step 1 Select Wireless > Basic Settings.

Step 2 Under the Wireless Table, click Add or Edit and configure the following.

S	SSID	Specify the name of the network.	
---	------	----------------------------------	--

I

Radio	Select 2.4G or 5G band to connect only to a network matching both network settings and band selection. The SSID is created on the radio selected.	
	Select Both to configure the SSID on both the radios and connect this profile to an available network with matching network settings.	
Enable	Check Enable to enable the network.	
SSID Broadcast	Check Enable to enable SSID broadcasting if you want to allow wireless clients within range to detect this wireless network when scanning for available networks. Disable this feature if you do not want to make the SSID known. If disabled, the wireless client can connect to your wireless network only if they provide the SSID and the required security credentials.	
Security Mode	Choose a security mode for the network from the following:	
	• None: Select this option for an unsecured network.	
	• WEP-64: Select the 64-bit WEP security mode and enter a WEP Key if you are using old equipment that does not support WPA or WPA2 security. The WEP key is a string of 10 hexadecimal characters.	
	• WEP-128: Select the 128-bit WEP security mode and enter a WEP Key if you are using old equipment that does not support WPA or WPA2 security. The WEP Key is a string of 26 hexadecimal characters.	
	• WPA2-Personal : Select Wi-Fi Protected Access II (WPA2) security protocol for stronger security. If selected, enter an alphanumeric pass phrase.	
	• WPA2-Personal Mixed : Select this security protocol for stronger security when you allow both WPA and WPA2 clients to connect simultaneously. If selected, enter an alphanumeric passphrase.	
	• WPA2-Enterprise: Select this security protocol to use RADIUS server authentication. If selected, specify the following:	
	• RADIUS Server IP Address (handles client authentication).	
	• RADIUS Server Port (port used to access the RADIUS server).	
	• RADIUS Secret (shared RADIUS secret).	
	• WPA2-Enterprise Mixed: Select this security protocol to use the RADIUS server authentication when you allow both WPA and WPA2 clients to connect simultaneously. If selected, specify the RADIUS Server IP Address, RADIUS Server Port, and RADIUS Secret.	
MAC Filtering	You can use MAC Filtering to permit or deny access to the wireless network based on the MAC (hardware) address of the requesting device. Check to enable MAC filtering for the SSID. If enabled, click Configure and specify the MAC blocklist (devices to be prevented from accessing) and allowlist (devices to be permitted to access) for the wireless network.	
VLAN	Specify the VLAN ID, the SSID is mapped to. Devices connecting to this network are assigned addresses on this VLAN. The default VLAN ID is 1 and if all the devices are on the same network, this can be left unchanged.	

Wireless Isolation with SSID	Check Enable to enable wireless isolation within the SSID. When wireless isolation is configured, wireless clients will not be able to see or communicate with each other when connected to the same SSID.
WMM	To prioritize and queue the traffic according to the Access Category (AC), check Enable to enable the Wireless Multimedia Extensions (WME). Enabling WME may result in more efficient throughput, but higher error rates within a noisy Radio Frequency (RF) environment.
WPS	Check to enable Wi-Fi Protected Setup (WPS). It allows up to two usage modes: PIN and Push Button. If enabled, click Configure and set up the WPS parameters in the pop-up. For more information on configuring WPS, see WPS, on page 67.
Captive Portal	Check Enable to enable the Captive Portal verification for the SSID. Next, select a portal profile from the drop-down list. If enabled, you can also click New and configure a new profile. See Captive Portal, on page 67 for more information on adding a new Captive Portal Profile.

Step 3 Click **Apply**. After configuring a wireless network, In the Wireless Table, you can view the following:

- SSID Name of the wireless network
- Radio Radio channel. Can be either 2.4GHz, 5GHz or Both *.
- Enable If the network is enabled.
- SSID Broadcast If SSID broadcast is enabled or disabled.
- Security Mode Type of security mode selected.
- MAC filter If the MAC filtering option is enabled or disabled.
- VLAN VLAN ID.
- WMM If WMM is enabled or not.
- WPS If WPS is enabled or not.
- Captive Portal If Captive portal is enabled or not.

You can select an SSID and click Edit to modify the settings or click Delete to remove the network.

Concurrent Dual Band Selection

You can enable or disable the dual-band frequencies — 2.4 GHz and 5 GHz — that are supported by the router. You can manually specify the channel number for each band or choose Auto Channel Selection and these settings are applied to all virtual wireless networks. Depending on the radio selected, the WLAN network transmits and receives data on the specific frequency, or channel selected. Selecting an appropriate channel width for each radio can improve the WLAN throughput

Configuring 2.4 GHz Radio

To configure the 2.4 GHz radio, follow these steps:

	the network band mode from the Wireless	Network Mode drop-down list.	
Optio	n	Description	
B Oı	ly	Select this option if you have only Wireless-B devices in your network.	
G Oı	ly	Select this option if you have only Wireless-G devices in your network.	
N Or	ly	Select this option if you have only Wireless-N devices in your network.	
B/G-	Mixed	Select this option if you have Wireless-B and Wireless-G devices in your network.	
G/N-	Mixed	Select this option if you have Wireless-G and Wireless-N devices in your network.	
B/G/	N-Mixed	If you have Wireless-B, Wireless-G, and Wireless-N device in your network.	
Note	For 2.4 GHz		
	• If WMM is enabled, select "N Only" mode.		
	• If WMM is disabled, and wish to	select "N Only" mode, please enable the WMM.	
	• If other modes are selected, the W	/MM can be either enabled or disabled.	
Click	Click 20 MHz or 20/40 MHz to select the channel bandwidth.		
Note	When using the 2.4GHz broadcasting radio you should generally use a channel bandwidth block 20MHz wide This is because there are more non-overlapping channels available when using 20MHz (as opposed to 40MHz which means there is less likelihood of congestion or clashing channels. You can also use 40MHz on the 2.4GHz broadcasting radio. However it congests the Wi-FI in the area so if you live in a built up area it probably is a great idea as it will interfere with other 2.4GHz users. In this case, it is best to select the 20/40 MHz optic		
Selec	the primary channel by clicking the Lowe	r or Upper radio button.	
Note	You cannot select a primary channel, if drop-down list below.	you have selected 20 MHz bandwidth in Step 4 or Auto from the chann	
Selec chanr	11 1	drop-down list. You may choose Auto and let the system select the	
If you have selected Lower as your primary channel, you can select the cl can select channels 5 to 11.		nnel, you can select the channels 1 to 7. If you have selected Upper , y	
To enable the Unscheduled Automatic Power Save Delivery (U-APSD) mode, and allow the connected clients that ha U-APSD feature, to save power, check U-APSD (WMM Power Save) . This uses mechanisms from 802.11e and lega 802.11 to save power and fine-tune power consumption.			

Step 8 Enter the number of MAX associated clients in the designated field.

Step 9 Click Apply.

Configuring 5 GHz Radio

To configure the 5 GHz radio, follow these steps:

Optio	1	Description
A Only		Select this option if you have only Wireless-A devices in your network.
N/AC-Mixed A/N/AC-Mixed		Select this option if you have Wireless-N and Wireless-A devices in your network.Select this option if you have Wireless-A, Wireless-N ar Wireless-AC devices in your network.
	• If WMM is enabled, select "N/AC-Mixed" mode.	
	• If WMM is disabled, and wish to select "N/AC-Mixed" mode, please enable the WMM.	
	• If other modes are selected, the WMM can be either enabled or disabled.	
Note	For both 2.4 and 5 Ghz	
	• Enable WMM for either of the wirel "N/AC-Mixed" mode.	ess modes (2.4 GHz setup as "N Only" mode or 5 GHz setup as
Click	he 20 MHz, 40 MHz , or 80 MHz radio butt	on to select the channel bandwidth.
Note	ote When using 5GHz, however, it is possible to use wider channel bandwidths for increased bandwidth. As su on the 5GHz channel you can use the 20MHz, 40MHz or even the 80MHz channel bandwidths.	
	In an environment with less congestion w can be a good idea as it still offers 7 non-	where a higher data throughput is required, using the 40MHz chan overlapping channels on 5GHz.
Select	the primary channel by clicking Lower or U	pper.
Note	You can select a primary channel, only if	you have selected 40 MHz bandwidth.
Select	an appropriate wireless channel from the drop	-down list. You may select Auto and let the system select the chan
	are using battery powered equipment and wa SD) mode, check the U-APSD (WMM Pow	ant to enable the Unscheduled Automatic Power Save Delivery

Step 8 Enter the number of clients in the MAX number of Associated clients to be associated simultaneously. Maximum and default value is 16.

Step 9 Click Apply.

Advanced Settings

For each radio, you can specify the advanced settings, such as Frame Burst, WMM No Acknowledgment, Basic Rate, Transmission Rate, DTIM Interval, RTS Threshold, etc.

To configure the advanced settings under Wireless, follow these steps:

Step 1 Click Wireless > Advanced Settings > 2.4G or 5G.

Step 2 Next, configure the following settings:

Frame Burst	Check Enable to enable sending multiple frames with minimum inter-frame gap that enhances network efficiency and reduces overhead.	
WMM No Acknowledgment	t Check Enable to achieve efficient throughput. This may result in higher error rates in a noisy Radio Frequency (RF) environment.	
Data Rate	For Data Rate, click Set to Default , to reset the default basic and transmission rates.	
Basic Rate	Select the basic rate settings- the rates at which the Services Ready Platform can transmit. The device advertises its basic rate to the other wireless devices in your network, so they know which rates are used. The Services Ready Platform will also advertise that it will automatically select the best rate for transmission.	
Transmission Rate	Select the rate of data transmission depending on the speed of your wireless network.	
HT MCS Index	Select the HT MCS Index check boxes for the required High Transmission Modulation and Coding Scheme Index rate. The MCS Index values can be used in conjunction with channel width values to calculate the available data rate of wireless hardware instantly.	
CTS Protection Mode	Clear-To-Send (CTS) Protection Mode is the mechanism used by the 802.11 wireless networking protocol to reduce frame collisions caused by the hidden node problems. By default, this is set to Auto. To disable it, click Disabled .	
Beacon Interval	Specify the time interval between beacon transmissions in milliseconds. A beacon is a packet broadcast by the device to synchronize the wireless network and the time at which a node (like an AP) must send a beacon is known as Target Beacon Transmission Time (TBIT), expressed in Time Unit (TU). The range is 40 to 3500 milliseconds, default is 100.	
DTIM Interval	Specify the delivery traffic indication map interval. This informs the clients about the presence of buffered multicast/broadcast data on the Access Point. It is generated within the periodic beacon at a frequency specified by the DTIM Interval. The range is 1 to 255, and the default is 1.	

Fragmentation Threshold	Enter the Fragmentation Threshold value that specifies the maximum size for a packet before data is fragmented into multiple packets. If you experience a high packet error rate, you may slightly increase the Fragmentation Threshold. Setting the Fragmentation Threshold too low may result in poor network performance. The range is 256 to 2346, and the default is 2346.
RTS Threshold	In the RTS Threshold field, enter the Request-To-Send (RTS) threshold size. If a network packet is smaller than the specified threshold size, the RTS/CTS mechanism will not be enabled. The range is 0 to 2347, and the default is 2347.
Transmit Power	Select the volume of data to be transmitted from the drop-down list. Default is "Full".

Step 3 Click Apply.

WPS

Wi-Fi Protected Setup (WPS) is a network security feature that allows WPS-enabled clients to easily and securely connect to the wireless network. There are three methods to connect to the wireless network that are supported by WPS: WPS push button, WPS PIN number through your client's device, and Device PIN number generated on the WPS configuration page.

To configure WPS:

Step 1	Click Wireless >	• WPS. The	Wi-Fi Protected	Setup page	appears
--------	------------------	------------	-----------------	------------	---------

- **Step 2** Select the SSID (for which the WPS is to be configured) from the WPS drop-down list.
- **Step 3** Select the Radio (2.4G, 5G, or Both) from the radio drop-down list.
- **Step 4** Configure the WPS on client devices in one of the following three methods:
 - a) Click WPS on the client, and then click WPS on this WPS configuration page.
 - b) If your client device has a WPS PIN number, enter the number in the text field and then click Register .
 - c) If the client device requires a PIN number from your router, click Generate and enter the PIN number.

In the PIN Lifetime field, choose the desired lifetime of the key. If the time expires, a new key is negotiated.

This completes the WPS configuration. After the configuration, you can view the Device PIN status, Wi-Fi Protected Setup Status, and Security.

Captive Portal

The Captive Portal feature is available only on the wireless router models, and provides clients with a controlled and authenticated access to network resources, without compromising security. In other words, a client connecting to the WLAN interfaces is limited to a "walled garden" until authorized. The captive portal displays a special web page to authenticate clients before they can use the Internet. The client can resolve DNS and web browser websites specifically added to such a "walled garden." Authentication uses a captive portal that initiates authentication. When an unauthenticated client tries to connect to a web page (on port 80), the request is intercepted by a daemon and redirected to the captive portal (UI port).

You can configure Captive Portal for each virtual wireless network on your device by associating it with a portal profile. You can also view the Captive Portal status by choosing **Status and Statistics > Captive Portal Status**. See Basic Settings, on page 61 for instructions on how to enable a Captive Portal profile.

To create Captive Portal Profile:

Step 1 Click Wireless > Captive Portal.

- **Step 2** On the Captive Portal page, click **Add** under Portal Profile Table. To modify an existing Portal Profile, check the corresponding check box and click **Edit**. In the Portal Profile Table, you can view the Profile name, the redirect URL and you can click "preview" to view the Captive portal page.
- **Step 3** On the Add Captive Portal Profile page, configure the following:

Profile Name	Enter a profile name for the new Captive Portal.	
Authentication	Choose if you want to enable (Auth) or disable (No Auth) authentication.	
After user login, redirect to	Select Original URL , or A new URL and enter the URL in the text field, to redirect users to a URL after authentication.	
Idle Timeout	Set the lifetime of the authentication in seconds, ranging from 0 to 1440. 0 indicates infinite time. Default is 1200.	

Step 4 On the Portal Page Customization section, configure the following:

Font Color	Select a font color, from the drop-down list, for the text you want to display on the page.
Background Picture	Click Browse and select an image to be displayed as the background of the portal page.
Company Name	Specify the company name to be displayed.
Company Logo Picture	Click Browse and select the image of the company logo to be displayed.
Welcome Message	Enter the welcome message to be displayed at login.
Username Field	Enter the text for user name field.
Password Field	Enter the text for password field.
Login Button Name	Enter the text displayed on the login button.
Copyright Message	Enter standard Copyright text associated with your company.
Error Message for Authentication Failure	Enter the error message to be displayed when the login fails.
Error Message for Exceeding Max Client Number.	Enter the message text to be displayed when the maximum number of connections is exceeded.
Show Agreement	Check Enable to accept the terms of use.

Agreement Title	Enter a title for the Agreement text.	
Agreement Message	Enter the Agreement terms to be displayed.	
Click Preview to preview the new settings.		

Click Apply.

Step 6

Step 5

Lobby Ambassador

A lobby ambassador can create and manage guest user accounts on the wireless router. The lobby ambassador has limited configuration privileges and can access only the web pages used to manage the guest accounts. The lobby ambassador can specify the amount of time that the guest user accounts remain active. After the specified time elapses, the guest user accounts expire automatically. By default, the Lobby Ambassador page is invisible or greyed out. To use this feature follow these steps:

Step 1	Enable Lobby Amba	assador service for t	he specific user	groups in System	Configuration>U	ser Groups page.

- Step 2 Enable Captive Portal on one SSID, and choose the authentication group name.
- Step 3 Next, select Wireless > Lobby Ambassador.
- Step 4 In the Add New Guest section, in the Username field, enter a username or click Auto Generate to automatically generate a user name.
- Step 5 In the Password field, enter a password or click **Auto Generate** to automatically generate a password.
- Step 6 In the Expires In section, select the **Days**, **Hours**, and **Minutes**, from the drop-down list.
- Step 7 Check one of the following radio buttons, Delete guest account when it expires or Suspend guest account when it expires, to delete or suspend the lobby ambassador account.
- Step 8 In the SSID field, enter the SSID by selecting the options from the drop down list.
- Step 9 Click Add, to add the new configurations or Reset to reset and start over.
- Step 10 To edit or delete an existing Lobby Ambassador, under Guest, click Edit or Delete.
- Step 11 Click **Apply** to save the settings.

I

RV160x Administration Guide



Routing

Routing is the process of selecting the best paths in a network. Dynamic routing is a networking technique that provides optimal data routing. Dynamic routing enables routers to select paths according to real-time logical network layout changes. The routing protocol operating on the router is responsible for the creation, maintenance, and updating of the dynamic routing table in the dynamic routing.

This section describes the device's routing features and contains the following topics:

- Static Routing, on page 71
- RIP, on page 72
- IGMP Proxy, on page 73

Static Routing

Static Routing is a manually configured fixed pathway that a packet must travel to reach a destination. If there is no communication between the routers on the current network topology, static routing can be configured to direct the traffic between the routers. Static Routing uses less network resources than dynamic routing because they do not constantly calculate the next route to take and there is no administrative traffic.

To configure static routing, follow these steps:

Step 1 Select **Routing > Static Routing**.

Step 2 For the IPv4 Routes, under the IPv4 Routes, click **Add** and specify the following. You can edit an existing route by checking its check box and clicking **Edit**. You can remove an entry by selecting it and clicking delete you can also download or upload routes.

Network	Enter the destination subnetwork IP address to which you want to assign a static route to.
Mask	Enter the subnet mask of the destination address.
Next Hop	Enter the IP address of the router of the last resort. The Gateway to the remote network.
Hop Count	Enter the hop count number (Max 255). Number of devices between this router and the remote network.
Interface	Choose the interface to use for this static route from the drop-down list.

Step 3	For IPv6 Routes, under the WAN Table, click Add and specify the following. You can edit an existing route by checking its check box and clicking Edit .

Prefix	Enter the IPv6 prefix.
Length	Enter the number of prefix bits of the IP address.
Next Hop	Enter the IP address of the router of the last resort. The Gateway to the remote network.
Hop Count	Enter the hop count number (Max 255). Number of devices between this router and the remote network.
Interface	Choose the interface to use for this static route from the drop-down list.

Step 4

Click Apply.

RIP

Routing Information Protocol (RIP) is the standard IGP that is used on Local Area Networks (LAN). The RIP ensures a higher degree of network stability by quickly rerouting network packets if one of the network connections goes off-line. When RIP is active, users experience little to no service interruptions due to single router, switch, or server outages if there are sufficient network resources available.

To configure RIP, follow these steps:

Step 1 Select **Routing > RIP**.

Step 2 To enable RIP, check **for IPv4** or **for IPv6** or both and configure the following:

Note Transmission of RIP advertisement on WAN interface is automatically disabled if NAT is enabled.

Interface	Check Enable in the corresponding Interface to allow routes from upstream to be received.		
	Note Checking Enable for an interface automatically checks RIP version 1, RIP version 2, RIPng (IPv6), and Authentication for that interface. Similarly, unchecking Enable unchecks all.		
RIP version 1	This protocol uses classful routing and does not include subnet information or authentication.		
	• Check Enable to enable sending and receiving routing information on RIP version 1.		
	• Check Passive to disable routing information from being sent on RIP version 1.		
	Note Passive configuration is activated only when Enable is checked.		

RIP version 2	This is a classless protocol that uses multicast and has a password authentication.		
	• Check Enable to enable sending and receiving routing information on RIP version 2.		
	• Check Passive to disable routing information from being sent on RIP version 2.		
	Note Passive configuration is activated only when Enable is checked.		
RIPng (IPv6)	Routing Information Protocol next generation (RIPng) uses User Datagram Packets (UDP) to send routing information. This is based on RIP version 2 but used for IPv6 routing.		
	• Check Enable to enable RIP IPv6 routing.		
	Check Passive to disable sending RIPng version.		
	Note Passive configuration is activated only when Enable is checked.		
Authentication (not available for RIPv1)	This is a security feature that forces authentication of RIP packets before routes are exchanged with other routers. This is not available for RIPv1.		
	• Check Enable to enable authentication so that routes are exchanged only with trusted routers on the network.		
	• Password : Select the authentication type — Plain (common method of authentication) or MD5 (challenge-response authentication mechanism) — and enter the password.		

Step 3 Click Apply.

IGMP Proxy

The Internet Group Management Protocol (IGMP) is a protocol that is used for multicasting. The protocol operates between routers and hosts that belong to multicast groups. Multicast IP addresses are a special range of IP addresses that are dedicated to reduce traffic on the network. When a multicast group is assigned a multicast address, any multicast traffic for the group will be sent to this IP address. The IGMP can be used for resources of web and support applications like online streaming for videos and games. The IGMP proxy enables the router to issue IGMP messages on behalf of the clients behind it.

To enable the IGMP proxy, follow these steps:

- **Step 1** Select **Routing > IGMP Proxy**.
- **Step 2** Check **Enable IGMP Proxy** to allow the router and the nodes to communicate with each other.
- Step 3 Select the Upstream Interface (WAN Auto or Fixed Interface). If you select a fixed interface, you can choose from -WAN, VLAN or USB.
- **Step 4** Select the Downstream Interface from the list to enable the IGMP proxy to receive IGMP membership requests.

Step 5 Click Apply.



Firewall

A firewall is a function designed to prevent unauthorized access by analyzing the incoming and outgoing network traffic. The firewall examines traffic and filters the transmissions that do not meet the specified security criteria, The firewall decides the type of packets that should be allowed or denied into or out of a network. This section describes the device's firewall and contains the following topics:

- Basic Settings, on page 75
- Access Rules, on page 77
- Network Address Translation, on page 78
- Static NAT, on page 79
- Port Forwarding, on page 79
- Port Triggering, on page 80
- Policy NAT, on page 81
- Session Timeout, on page 84
- DMZ Host, on page 85

Basic Settings

On the Basic Settings page, you can enable and configure the basic settings. You can also add trusted domains to this list. To configure the basic settings, follow these steps:

Firewall	Check Enable to enable the firewall settings; uncheck Enable to disable. By default the firewall is enabled.		
DoS (Denial-of-service)	Check Enable to enable DoS. DoS blocks attacks such as Ping of Death, SYN Flood Detect Rate [max/sec], IP Spoofing, Echo Storm, ICMP Flood, UDP Flood, and TCP Flood attacks.		
	Note The traffic rate for SYN Flood, Echo Storm, ICMP Flood are configurable. The default values are: 128,15, and 100 respectively.		
Block WAN Request	Check Enable to block the ICMP echo requests to WAN.		
RESTCONF	RESTCONF standardizes the use of REST techniques to manipulate the data described in YANG data models. YANG is a modeling language written to support netconf based devices. Check Enable and LAN and/ or WAN to enable RESTCONF.		

Step 1 Click **Firewall > Basic Settings**, and enter the following information:

RESTCONF Port	Enter the RESTCONF port number. Default is 443.
NETCONF	The NETCONF protocol defines a simple mechanism through which a network device can be managed, configuration data information can be retrieved, and new configuration data can be uploaded and manipulated. Check Enable and LAN and/ or WAN to enable NETCONF.
NETCONF Port	Enter the NETCONF port number. Default is 830.
LAN/VPN Web Management	Check Enable to enable the LAN/VPN web management. Then select HTTP or HTTPS and enter the port number in the Port field.
Remote Web Management	Check Enable to enable remote web management.
	• Select HTTP or HTTPS and enter the port (Default 443, Range 1025-65535).
Allowed Remote IP Address	Check Any IP Addresses or IPv4 or IPv6 address range and enter a From and To range for remote access. (Default is "Any IP Addresses).
SIP ALG (Session Initiation Protocol Application Layer Gateway)	Check Enable to allow SIP ALG. This embeds messages of the SIP passing through a configured device with Network Address Translation (NAT) to be translated and encoded back to the packet. (By default it is disabled).
FTP ALG Port	Enter the port number. The default value is 21. FTP ALG port translates the FTP packets.
UPnP (Universal Plug and Play)	Check Enable to enable UPnP. UPnP is a set of networking protocols that permits network devices (PCs, printers, Internet gateways, Wi-Fi access points, and mobile devices), to seamlessly discover each other's presence on the network and establish functional network services for data sharing and communications. (By default it is disabled).

Step 2 In the Restrict Web Features section, configure the following:

Block	Check to restrict the following web features:	
	• Java: Blocks Web Java feature.	
	Cookies: Blocks cookies.	
	ActiveX: Blocks ActiveX.	
	Access to HTTP Proxy Server: Blocks HTTP proxy servers.	
	Note, by default all are disabled).	
Exception	Check Enable to allow only the selected web features such as Java, Cookies, ActiveX, or Access to HTTP Proxy Servers and restrict all others.	

- **Step 3** In the **Trusted Domains Table**, check **Domain Name** to edit the existing domain settings.
- **Step 4** Click **Add**, **Edit** or **Delete** to add, edit or delete a domain.
- Step 5 Click Apply.

Access Rules

Rules can be configured for filtering the packets based on particular parameters like IP address or ports. To configure the access rules, follow these steps:

Step 1 Select **Firewall > Access Rules**.

Step 2 In the IPv4 or IPv6 Access Rules Table, click **Add** or select the row and click **Edit** and enter the following:

Rule Status	Check Enable to enable the specific access rule. Uncheck to disable.
Action	Check Allow or Deny. (Default is "Allow").
Services	• IPv4 – Select the service to apply IPv4 rule.
	• IPv6 – Select the service to apply IPv6 rule.
	• Services– Select the service from the drop-down list.
Log	Check one of the following options:
	• Always – Logs appear for packet that matches the rules. (Default)
	• Never – No log required.
Source Interface	Select the source interface. Default is "Any".
Source Address	Select the source IP address to which the rule is applied and enter the following:
	• Any – Select to match all IP addresses. (Default)
	• Single – Enter an IP address.
	• Subnet – Enter a subnet of a network.
	• IP Range – Enter the range of IP addresses.
Destination Interface	Select the destination interface. Deafult is "Any".
Destination Address	Select the source IP address to which the rule is applied and enter the following:
	• Any – Select to match all IP addresses
	• Single – Enter an IP address.
	• Subnet – Enter a subnet of a network.
	• IP Range – Enter the range of IP addresses.
Schedule Name	Select Always, Business, Evening hours, Marketing, or Work hours from the drop-down list to apply the firewall rule. Then, click here to configure the schedules. You can edit the profiles based on your requirements.

Step 3 Click Apply.

Step 4 Click **Restore Defaults**, to restore the default settings. By default, two rules (201 and 202) are enabled under the 'IPv4 Access Rule Table' and 'IPv6 Access Rule Table' to allow all traffic from the VLAN to WAN and deny all traffic from the WAN to VLAN interfaces. Those rules are not editable.

You can view the created access rules in the IPv4 and IPv6 Rules Table. There you can view:

- Priority The priority number of the access rule. Rules will be matched according to their priority level.
- Enable If the rule is enabled or disabled.
- Action The action sellected.
- Service The selected service.
- Source Interface The source interface selected.
- Source The source traffic selected.
- Destination Interface The destination interface selected.
- Destination The destination traffic selected.
- · Schedule Shows the schedule name applied
- Configure Here you can move the newly created rule up or down in the priority list.
- Step 5 Click Service Management.
- Step 6To add a service, click Add under the Service table.To edit a service, select the row and click Edit.The fields open for modification.
- **Step 7** You can have many services in the list:
 - Name Name of the service or application.
 - Protocol Select a protocol from the drop-down list.
 - Port Start/ICMP Type/IP Protocol Range of port numbers reserved for this service.
 - Port End/ICMP Code Last number of the port, reserved for this service.

Step 8 Click Apply.

Network Address Translation

Network address translation (NAT) enables private IP networks with unregistered IP addresses to connect to the network. NAT translates the private addresses of the internal network to public addresses before packets are forwarded to the public network.

To configure NAT, follow these steps:

Step 1 Click Firewall > Network Address Translation.

Step 2 In the NAT Table, check Enable NAT next to the Interface list, to enable the NAT function on the interfaces.Step 3 Click Apply.

Static NAT

Static NAT is used to protect the LAN devices from discovery and attack. Static NAT creates a relationship that maps a valid WAN IP address to LAN IP addresses that are hidden from the WAN (Internet) by NAT.

Step 1 Click Firewall > Static NAT.

Step 2 In the Static NAT Table, click Add (or select the row and click Edit) and enter the information.

Enable	Check to enable the Static NAT.	
Private IP Range Begins	Enter the starting IP address of the internal IP address range to map to the public range.	
Public IP Range Begins	Enter the starting IP address of the public IP address range provided by ISP.	
	Note Do not include the router WAN IP address in this range.	
Range Length	Enter the number of IP addresses in the range.	
	Note The range length must not exceed the number of valid IP addresses. To map a single address, enter 1.	
Services	Select the name of the service, from the drop-down list, to apply for the Static NAT.	
Interfaces	Select the name of the interface from the drop-down list.	

Step 3 Click Service Management.

- **Step 4** To add a service, click **Add** under the Service table. To edit or delete a service, select the row and click **Edit or Delete**. The fields open for modification.
- **Step 5** Configure the following services:
 - Name Name of the service or application.
 - **Protocol** Enter the protocol.
 - Port Start/ICMP Type/IP Protocol Enter a range of port numbers reserved for this service.
 - Port End/CMP Code Enter the last number of the port, reserved for this service.

Step 6 Click Apply.

Port Forwarding

Port forwarding allows public access to services on network devices on the Lan by opening a specific port or port range for a service, such as FTP. Port forwarding opens a port range for services such as Internet gaming that uses alternate ports to communicate between the server and the LAN host.

To configure the port forwarding, follow these steps:

Step 1 Click Firewall > Port Forwarding.

Step 2 In the Port Forwarding Table, click **Add** or select the row and click **Edit**) and configure the following:

Enable	Check Enable to enable port forwarding.
External Service	Select an external service from the drop-down list. (If a service is not listed, you can add or modify the list by following the instructions in the Service Management section.) Default is "All Traffic".
Internal Service	Select an internal service from the drop-down list. (If a service is not listed, you can add or modify the list by following the instructions in the Service Management section.) Default is "All Traffic".
Internal IP Address	Enter the internal IP addresses of the server.
Interfaces	Select the interface from the drop-down list, to apply port forwarding on.Default is "WAN".

To add or edit an entry on the Service list, follow these steps:

Step 3 Click Service Management.

- Step 4 In the Service Table, click Add or select a row and click Edit and configure the following:
 - Application Name Name of the service or application.
 - **Protocol** Required protocol. Refer to the documentation for the service that you are hosting.
 - Port Start/ICMP Type/IP Protocol Range of port numbers reserved for this service.
 - Port End Last number of the port, reserved for this service.

Step 5 Click Apply.

Step 6 In the UPnP Port Forwarding Table, click the refresh button to refresh the data. The port forwarding rules for UPnP are dynamically added by the UPnP application. There is an option to delete any specific rule showing on the table.

Port Triggering

Port triggering allows a specified port or port range to open for inbound traffic after user sends outbound traffic through the trigger port. Port triggering allows the device to monitor outgoing data for specific port numbers. The device recalls the client's IP address that sent the matching data. When the requested data returns through the device, the data is sent to the proper client using the IP addressing and port mapping rules.

To add or edit a service to the port triggering table, configure the following:

Step 1

Click Add (or select the row and click Edit) and enter the information:

Enable	Check to enable port triggering.
Application Name	Enter the name of the application.

Trigger Service	Select a service from the drop-down list. (If a service is not listed, you can add or modify the list by following the instructions in the Service Management section.).
Incoming Service	Select a service from the drop-down list. (If a service is not listed, you can add or modify the list by following the instructions in the Service Management section.).
Interfaces	Select the interface from the drop-down list.

Step 2 Click **Service Management**, to add, or edit an entry on the Service list.

- **Step 3** In the **Service Table**, click **Add** or **Edit** and configure the following:
 - Application Name Name of the service or application.
 - Protocol Required protocol. Refer to the documentation for the service that you are hosting.
 - Port Start/ICMP Type/IP Protocol Range of port numbers reserved for this service.
 - Port End//ICMP Code Last number of the port, reserved for this service.

Step 4 Click Apply.

Policy NAT

Policy NAT allows you to identify the real address for the address translation by specifying the source and destination address in an extended access list. You can specify the source and destination ports. The Policy NAT allows you to create flexible NAT rules for advanced users. Please understand the capabilities of the feature and your use case before configuring the rules. Invalid settings may be accepted but they may not work. For most users, it is recommended to use the Port Forwarding or Static NAT instead.



Note

Dynamic address translation (DNAT), is an enhanced form of NAT which involves the router translating the IP address but not the port number. This dynamic approach is used for mapping the addresses of large numbers of internal computers to a few routable IP addresses. For DNAT, you should set the "To interface" as **any**.

To configure the Policy NAT, follow these steps:

- Step 1 Choose Firewall > Policy NAT.
- **Step 2** Click **Add** to add a new policy NAT rule.
- **Step 3** Enter the name for the new policy NAT rule.
- **Step 4** Check **Enable** to enable the policy NAT.
- **Step 5** In the From Interface section, select the source interface from the drop-down list.
- **Step 6** In the To Interface section, select the destination interface from the drop-down list.
- Step 7In the Source Address section, select Any or Use a new IP Group to create a new address group. When creating a new
IP group, you need to enter a Name for the goup and then click add to assign a Single IP, IP Address Subnet or IP
Address Range. Next, check the translated box and select the IP address the range will be translated to from the
drop-down list.

Step 8	In the Destination Address section, select Any or Use a new IP Group to create a new address group. When creating a new IP group, you need to enter a name for the group and then click Add to assign a single IP, IP address subnet or IP address range. Next, check the translated box and select an option from the drop-down list.		
Step 9	In the Service section, select an option from the drop-down list. Next, check the box and select the translated option from the drop-down list.		
	Note	IP source address or group can be created or selected from IP address groups page under the System configuration page. If it is a service management record, the page is directed to Service Management page under IP address group.	
Step 10	Click A	Apply.	
Step 11	Click Edit or Delete to edit or delete an existing Policy NAT.		
Step 12	Click Apply.		

Policy NAT Use Cases

Policy NAT allows you to identify real addresses for address translation by specifying the source and destination addresses in an extended access list. You can specify the source and destination ports. Regular NAT can only consider the source addresses, not the destination address. For example, with policy NAT you can translate the real address to a mapped address when it accesses a specific server, but also translate the real address to a mapped address a designated server. The following are use case examples for Policy NAT.

Case 1: The source address for the HTTP traffic is translated by another public address, for traffic that is initiated from the same LAN host.

Topology: PC1 — LAN[RV260W]WAN — (Internet) — PC2

- PC1: 192.168.1.111
- RV260W LAN: 192.168.1.1
- RV260W WAN: 172.16.1.1/24
- PC2: 172.16.1.100

Goal: The HTTP traffic is translated to a new public address (172.16.1.10) and the non-HTTP traffic is translated to a WAN address for PC1.

Address Object: Configure the address on PC1 as a single IP of 192.168.1.111 and the wan_alias as the new public address of 172.16.1.10

Result: The source address is translated to 172.16.1.10 when initiating HTTP traffic from PC1. When initiating FTP traffic from PC1, the source address is translated to the original WAN address of 172.16.1.1.

Case 2

Topology PC1/PC10 — LAN[RV260W]WAN — (Internet) — PC2

- PC1: 192.168.1.111
- PC10:192.168.1.10
- RV260W LAN: 192.168.1.1
- RV260W WAN: 172.16.1.1/24

• PC: 172.16.1.100

Goal: Use the source address to let the PC translate to a specific public address while the others will still translate to a WAN address.

Address Object: Configure the address on PC1 to 192.168.1.111, PC10 to 192.168.1.10, wan_alias to 172.16.1.10 and wan_alias2 to 172.16.1.11.

Result: Initiate traffic from PC1, PC10, and the other PC. The traffic from PC1 and PC10 is translated to 172.16.1.10 and 172.16.1.11 respectively. The traffic from the other PC is translated to the WAN address of 172.16.1.1.

Case 3

The VLAN2 subnet runs NAT while the VLAN1 and the other subnet runs on routing mode.

Topology PC1/PC10 — LAN[RV260W]WAN — (Intranet) — PC2

- PC1: 192.168.1.111, in VLAN1
- PC10: 192.168.2.10, in VLAN2
- RV260W LAN: 192.168.1.1 (VLAN1), 192.168.2.1 (VLAN2)
- RV260W WAN: 172.16.1.1/24
- PC2: 172.16.1.100



Note Disable the global NAT on WAN1.

Address Object: Configure the VLAN2 subnet to 192.168.2.0/24.

Result: The VLAN traffic from VLAN2 subnet is translated to WAN IP. The other traffic from VLAN2 goes to routing mode out of WAN (source address will not be translated).

Case 4

You configure the VLAN1 with subnet A and VLAN2 with subnet B. Both subnets are NATed to WAN, with subnet A to be NATed to a public IP 1 and subnet B to public IP 2.

Topology PC1/PC10 — LAN[RV260W]WAN — (Internet) — PC2

- PC1: 192.168.1.111, in VLAN1
- PC10: 192.168.2.10, in VLAN2.
- RV260W LAN: 192.168.1.1 (VLAN1), 192.168.2.1 (VLAN2)
- RV260W WAN: 172.16.1.1/24
- PC2: 172.16.1.100

Result: PC1 in VLAN1 is translated to WAN_alias 172.16.1.10, and PC10 in VLAN2 is translated to WAN_alias2 172.16.1.11.

Case 5

General LAN hosts are translated to WAN IP address when accessing the Internet. The OpenVPN client is translated to another public address when accessing the Internet.

Address Object: Configure the WAN_alias to 172.16.1.10 and the OpenVPN to 10.1.4.0/24.

Result: The PC accesses the Internet server, and the general LAN user is translated to WAN IP 172.16.1.1. The OpenVPN client (PC2) is translated to 172.16.1.10.

Case 6

Only allow particular Internet hosts to access the LAN side server.

Topology PC1/PC10 — LAN[RV260W]WAN — PC2

- PC1: 192.168.1.111/24
- RV260W LAN: 192.168.1.1/24
- RV260W WAN: 172.16.1.1/24, GW 172.16.1.2
- PC2: 172.16.1.110

Address Object: Configure allowed_hosts to 172.16.1.100-110, WAN IP to 172.16.1.1, and PC1 to 192.168.1.111.



Note Select **Any** as the "To Interface" to pre-route DNAT. The device forwards the traffic to the right interface based on the translated destination address. You cannot configure it as specific VLAN interface.

Result The PC2 address is 172.16.1.110, and can access PC1 by http://172.16.1.1. Change the PC address to another address out of the range 172.16.1.100-110, if it cannot access the internal server.

Case 7

Only allows particular Internet hosts to access the LAN server by 1:1 like rule.

Topology PC1/PC10 — LAN[RV260W]WAN — PC2

- PC1: 192.168.1.111/24
- RV260W LAN: 192.168.1.1/24
- RV260W WAN: 172.16.1.1/24, GW 172.16.1.2
- PC2: 172.16.1.110

Address Object: Configure allowed_hosts to 172.16.1.100-110, WAN_alias to 172.16.1.10 and PC1 to 192.168.1.111.

Result: Only the hosts in the 172.16.1.100-110 range can access PC1 via 172.16.1.10.

Session Timeout

In the Session Timeout section, you can configure the session time-out and maximum concurrent connections for the TCP/UDP/ICMP flows. The session timeout is the time it takes for the TCP or UDP session to time out after a period of idleness.

L

To configure the Session Timeout, follow these steps:

- Step 1 Click Firewall > Session Timeout.
- **Step 2** Enter the following:

TCP Session Timeout	Enter the timeout value in seconds for TCP sessions. Inactive TCP sessions are removed from the session table after this duration (Default 1800, Range 30 to 86400).
UDP Session Timeout	Enter the timeout value in seconds for UDP sessions. Inactive UDP sessions are removed from the session table after this duration (Default 30, Range 30 to 86400).
ICMP Session Timeout	Enter the timeout value in seconds for ICMP sessions. Inactive ICMP sessions are removed from the session table after this duration (Default 30, Range 15 to 60).
Maximum Concurrent Connections	Enter the maximum number of concurrent connections allowed (Default 15000, Range 10000 to 15000).
Current Connections	Displays the number of current connections.
Clear Connections	Click to clear the current connections.

Step 3 Click Apply.

DMZ Host

DMZ is a subnetwork that is open to the public but behind the firewall. With DMZ, the packets, which are coming into the WAN port, can be redirected to a specific IP address in the LAN.

DMZ Host allows one host on the LAN to be exposed to the Internet to use services such as Internet gaming, video conferencing, web, or email servers. Access to the DMZ Host from the Internet can be restricted by using firewall access rules. Please be careful when you enable DMZ host because all the services of this host will be exposed to the Internet.

To configure the DMZ Host, follow these steps:

- **Step 1** Choose **Firewall > DMZ Host**.
- Step 2 In DMZ Host, check Enable.
- Step 3 Enter the DMZ Host IP Address.
- Step 4 Click Apply.

I



VPN

A Virtual Private Network (VPN) is used to establish an encrypted connection over a less secure network. VPN ensures the appropriate level of security to the connected systems when the underlying network infrastructure alone cannot provide it. A tunnel is established as a private network that can send data securely by using industry-standard encryption and authentication techniques to secure the data sent.

A secure virtual private network (VPN) connection between two endpoints is known as an IP tunnel. The tunnel is created by an encapsulation technique, which encapsulates the data inside a known protocol (IP) that is agreed upon by the two end points. The tunnel creates a virtual circuit-like between the two endpoints and makes the connection appear like a dedicated connection even though it spans over the Internet infrastructure.

A remote-access VPN usually relies on either IPSec or SSL to secure the connection. VPNs provide Layer 2 access to the target network; these require a tunneling protocol such as PPTP or L2TP running across the base IPSec connection. The IPSec VPN supports site-to-site VPN for a gateway-to-gateway tunnel and client-to-server VPN for host-to-gateway tunnel. For example, a user can configure a VPN tunnel at a branch-site to connect to the router at corporate-site, so that the branch-site can securely access corporate network. The client to server VPN is useful when connecting from Laptop/PC from home to a corporate network through VPN server.

This section describes the device's VPN features and contains the following topics:

- VPN Setup Wizard, on page 87
- IPSec VPN, on page 90
- OpenVPN, on page 98
- PPTP Server, on page 99
- GRE Tunnel, on page 100
- VPN Passthrough, on page 100
- Resource Allocation, on page 101

VPN Setup Wizard

A Virtual Private Network (VPN) is used to establish an encrypted connection over a less secure network. VPN ensures the appropriate level of security to the connected systems when the underlying network infrastructure alone cannot provide it. A tunnel is established as a private network that can send data securely by using industry-standard encryption and authentication techniques to secure the data sent. A remote-access VPN usually relies on either IPSec or SSL to secure the connection. VPNs provide Layer 2 access to the target network; these require a tunneling protocol such as PPTP or L2TP running across the base IPSec connection. The IPSec VPN supports site-to-site VPN for a gateway-to-gateway tunnel and client-to-server VPN for host-to-gateway tunnel. For example, a user can configure a VPN tunnel at a branch-site to connect to the router at corporate-site, so that the branch-site can securely access corporate network. The client to server VPN is useful when connecting from Laptop/PC from home to a corporate network through VPN server.

To start the VPN Setup Wizard, follow these steps:

Step 1 Click VPN > VPN Setup Wizard.

- **Step 2** In the Getting Started section, enter a connection name in the **Enter a connection name** box.
- **Step 3** Select an interface, default interface is WAN.
- Step 4 Click Next.
- Step 5In the Remote Router Settings section, select a Remote Connection Type from the drop-down list. If you select StaticIP or FQDN, enter the remote connection details in the Remote Address field.
- **Step 6** Click **Next**, to move to the next screen.
- Step 7In the Local and Remote Networks section, under Local Traffic Selection, select the Local IP (Subnet, Single or Any)
from the drop-down list. If you select Subnet, enter the IP address and subnet mask. If you select Single, enter the IP
address.
- Step 8Under Remote Traffic Selection, select the Remote IP (Subnet, Single or Any) from the drop-down list. If you select
Subnet, then enter the IP address and subnet mask. If you select Single, enter the IP address.
- Step 9 Click Next.
- **Step 10** In the Local and Remote Networks profile section, select the IPSec profile from the drop-down list or select "new-profile" to create a new profile.

• When IPSec profile is default or another already created profile, enter the following:

Preshared Key	Preshared key to use to authenticate the remote IKE peer. You can enter up to 30 keyboard characters or hexadecimal values, such as My_@123 or 4d795f40313233. Both ends of the VPN tunnel must use the same Preshared Key.
	It is recommend that you change the Preshared Key periodically to maximize VPN security.
	You can enable to Show Pre-shared Key by selecting Enable.

• When IPSec profile is New Profile IKE version 1 or 2, then enter the following:

Phase 1 Options

Diffie-Hellman (DH) Group	Select a DH group (Group 2 or Group 5) from the drop-down list. DH is a key exchange protocol, with two groups of different prime key lengths: Group 2 has up to 1,024 bits, and Group 5 has up to 1,536 bits. For faster speed and lower security, choose Group 2. For slower speed and higher security, choose Group 5. Group 2 is selected by default.
Encryption	Select an encryption option (3DES, AES-128, AES-192, or AES-256) from the drop-down list. This method determines the algorithm used to encrypt or decrypt ESP/ISAKMP packets.

The authentication method determines how the Encapsulating Security Payload Protocol (ESP) header packets are validated. The MD5 is a one-way hashing algorithm that produces a 128-bit digest. The SHA1 is a one-way hashing algorithm that produces a 160-bit digest. The SHA1 is recommended because it is more secure. Make sure that both ends of the VPN tunnel use the same authentication method. Select an authentication (MD5, SHA1 or SHA2-256).
Amount of time an IKE SA is active in this phase (Range 120 to 86400, Default 28800).
 Pre-shared key to use to authenticate the remote IKE peer. You can enter up to 30 keyboard characters or hexadecimal values, such as My_@123 or 4d795f40313233. Both ends of the VPN tunnel must use the same Pre-shared Key. (In case you are selecting the 'IKEv2' option then you need to provide the 'Local Pre-shared Key' and 'Remote Pre-Shared Key' accordingly.) We recommend that you change the Pre-shared Key periodically to maximize VPN security when you select " Show Pre-Shared Key" option, to view the pre-shared key
-

Phase 2 Options

Protocol Selection	Select a protocol from the drop-down list.
	• AH : Select this for data integrity in situations where data is not secret but must be authenticated.
	• ESP: Select ESP for data encryption and enter the encryption.
Encryption	Select an encryption (3DES , AES-128 , AES-192 , or AES-256) from the drop-down list. Method determines the algorithm used to encrypt or decrypt ESP/ISAKMP packets.
Authentication	Select an authentication (MD5, SHA1, or SHA2-256).
SA Lifetime (Sec)	Amount of time a VPN tunnel (IPSec SA) is active in this phase. The default value for Phase 2 is 3600 seconds. Range is 120 to 28800.
Perfect Forward Secrecy (PFS)	When Perfect Forward Secrecy (PFS) is enabled, IKE Phase 2 negotiation generates new key material for IPSec traffic encryption and authentication. Perfect Forward Secrecy is used to improve the security of communications transmitted across the Internet using public key cryptography. Check the box to enable this feature, or uncheck the box to disable this feature. This feature is recommended. By default PFS is disable. Once you enable the same then 'DH Group' accordingly.
Save as a new profile	Provide a name for the new profile.

Step 11 Click **Next** to see the summary of all configurations.

Step 12 Click Submit.

IPSec VPN

Internet Protocol Security (IPSec) is a set of protocols which sit on top of the Internet Protocol (IP) layer. This allows for two or more hosts to communicate in a secure manner by authenticating and encrypting each IP packet of data.

The most common use of the IPSec protocol is to provide a Virtual Private Networking (VPN) service. A VPN is a virtual network that is built on top of existing physical networks. VPNs provide a secure communications mechanism for data and IP information that is transmitted between networks. A VPN can also be used over an existing network, such as the Internet, to facilitate the secure transfer of sensitive data across public networks.

VPNs can also provide flexible solutions, such as securing communications between remote telecommuters and the organizations, regardless of where the telecommuters are located. A VPN can even be established within a single network to protect sensitive communications from other parties on the same network.

The next sections cover the IPSec Profiles, Site-to-Site and Client-to Site.

IPSec Profiles

The IPSec profile is the central configuration in IPSec that defines most of the IPSec parameters such as the protocol (Encapsulation Security Payload, Authentication Header), mode (tunnel, transport), algorithms (encryption, integrity, Diffie-Hellman), perfect forward secrecy (PFS), SA lifetime, and key management protocol (IKEv1, IKEv2).

The IPSec profiles contain information related to the algorithms such as encryption, authentication, and DH group for Phase I and II negotiations in auto mode. These profiles also contain keys for corresponding algorithms in case keying mode is manual.

To configure the IPSec Profiles, follow these steps:

- Step 1 Select VPN > IPSec VPN > IPSec Profiles.
- **Step 2** Under the IPSec Profiles section, check the Global IPSec box to enable global IPSec.
- **Step 3** Next, in the IPSec Profiles table, click Add.
- **Step 4** Enter a profile name and select the keying mode.
- **Step 5** For auto keying mode, select the IKE Version.
- **Step 6** In the Phase 1 Options section, configure the following:

Diffie-Hellman (DH) Group	DH is a key exchange protocol, with two groups of different prime key lengths, 1,024 bits and 1,536 bits. Select an option from the drop-down list.
Encryption	Select an encryption option (3DES, AES-128, AES-192, or AES-256) from the drop-down list. This method determines the algorithm used to encrypt or decrypt ESP/ISAKMP packets.

	The authentication method determines how the Encapsulating Security Payload Protocol (ESP) header packets are validated. The MD5 is a one-way hashing algorithm that produces a 128-bit digest. The SHA1 is a one-way hashing algorithm that produces a 160-bit digest. The SHA1 is recommended because it is more secure. Make sure that both ends of the VPN tunnel use the same authentication method. Select an authentication (MD5, SHA1, or SHA2-256).
SA Lifetime	Amount of time an IKE SA is active in this phase. (Range 120 to 86400, Default 28800).

Step 7 In the Phase 2 Options section, configure the following:

Protocol Selection	Select a protocol from the drop-down list.
	• ESP: Select ESP for data encryption and enter the encryption.
	• AH : Select this for data integrity in situations where data is not secret but must be authenticated.
Encryption	Select an encryption option (3DES , AES-128 , AES-192 , or AES-256) from the drop-down list. This method determines the algorithm used to encrypt or decrypt ESP/ISAKMP packets.
Authentication	Select an authentication (MD5, SHA1, or SHA2-256).
SA Lifetime (Sec)	Amount of time a VPN tunnel (IPSec SA) is active in this phase. The default value for Phase 2 is 3600 seconds. Range is 120 to 28800.
Perfect Forward Secrecy	Check Enable to enable the perfect forward secrecy.
Diffie-Hellman (DH) Group	DH is a key exchange protocol, with two groups of different prime key lengths, 1,024 and 1,536 bits. Select an option from the drop-down list.

Step 8 For **Manual Keying Mode**, configure the following:

IPSec Configurations

Security Parameter Index (SPI) Incoming	Enter a number (Range 100 - FFFFFFF, Default 100). The SPI is an identification tag added to the header while using IPSec for tunneling the IP traffic. This tag helps the kernel discerns between the two traffic streams where different encryption rules and algorithms may be in use.
SPI Outgoing	Enter a number (Range 100 to FFFFFFF, Default 100).
Encryption	Select an encryption option (3DES , AES-128 , AES-192 , or AES-256) from the drop-down list. This method determines the algorithm used to encrypt, or decrypt ESP/ISAKMP packets.
Key-In	Enter a number (Hex, 48 characters). Key for decrypting ESP packets received in hex format.
Key-Out	Enter a number (Hex, 48 characters). Key for encrypting the plain packets in hex format.

Authentication	The authentication method determines how the Encapsulating Security Payload Protocol (ESP) header packets are validated. The MD5 is a one-way hashing algorithm that produces a 128-bit digest. The SHA1 is a one-way hashing algorithm that produces a 160-bit digest. The SHA1 is recommended because it is more secure. Make sure that both ends of the VPN tunnel use the same authentication method. Select an authentication (MD5, SHA1, or SHA2-256).
Key-In	Enter a number (Hex, 32 characters). Key for decrypting ESP packets received in hex format.
Key-Out	Enter a number (Hex, 32 characters). Key for encrypting the plain packets in hex format.

Step 9 Click Apply.

- **Step 10** Select an IPSec profile and click **Edit**, or **Delete**.
- **Step 11** To clone an existing profile, select a profile, and click **Clone**.

Site-to-Site

In a site-to-site VPN, the local router at one location connects to a remote router through a VPN tunnel. Client devices can access network resources as if they were all at the same site. This model can be used for multiple users at a remote location.

A successful connection requires that at least one of the routers to be identifiable by a static IP address or a Dynamic DNS hostname. If one router has only a dynamic IP address, you can use any email address (user FQDN) or FQDN as an identification to establish the connection.

The two LAN subnets on either side of the tunnel cannot be on the same network. For example, if the Site A LAN uses the 192.168.1.x/24 subnet, Site B can use 192.168.2.x/24.

To configure a tunnel, enter corresponding settings (reversing local and remote) when configuring the two routers. Assume that this router is identified as Router A. Enter its settings in the Local Group Setup section; enter the settings for the other router (Router B) in the Remote Group Setup section. When you configure the other router (Router B), enter its settings in the Local Group Setup section, and enter the Router A settings in the Remote Group Setup.

To configure the Site-to-Site VPN, follow these steps:

Step 1 Click VPN > IPSec VPN > Site-to-Site.

Step 2 In the Site to Site table, the following is displayed:

Connection Name	The name of the VPN tunnel connection created using VPN Setup Wizard. It does not have to match the name used at the other end of the tunnel.
Remote Endpoint	IP Address of the remote endpoint to where the VPN connection is intended. This can be an FQDN or an IP address.
Interface	Interface used for the tunnel.
IPSec Profile	IPSec profile used for the VPN tunnel.
Local Traffic Selection	Traffic selectors from which traffic is originating.

Remote Traffic Selection	Traffic selectors to which traffic is destined.
Status	Status of the tunnel.
Actions	 Edit – Click to edit the connection, it navigates to Site to Site - Add or Edit a New Connection page. Delete – Click to delete the connection.
	 Connect – Click to connect and establish the tunnel. Disconnect – Click to disconnect the connection.

Site-to-Site VPN Connection

To create a new site-to-site VPN connection, click Add and configure the following:

Step 1 On the Basic Settings tab, provide the following information:

Enable	Click Enable to enable the configuration.
Connection Name	Enter a connection name for the VPN tunnel. This description is for reference purposes; it does not have to match the name used at the other end of the tunnel.
IPSec Profile	Default – Auto Profile is already chosen. You can select another profile, if such is created.
Interface	Select the local interface (WAN1, WAN2, USB1, or USB2) used for the VPN connection.
Remote Endpoint	Select Static IP, FQDN, or Dynamic IP from the drop-down list.

IKE Authentication Method

Pre-shared Key	IKE peers authenticate each other by computing and sending a keyed hash of data that includes the pre-shared key. If the receiving peer is able to create the same hash independently using its pre-shared key, it knows that both peers must share the same secret, thus authenticating the other peer. Pre-shared keys do not scale well because each IPSec peer must be configured with the pre-shared key of every other peer with which it establishes a session. Enter the Pre-shared Key, and click Enable to enable the Minimum Pre-shared Key Complexity.
Show Pre-shared Key	Check Enable to display the pre-shared key.
Preshared Key Strength Meter	This shows the strength of the preshared key through colored bars.
Minimum Preshared Key Complexity	Check Enable to enable the minimum preshared key complexity.
Certificate	The digital certificate is a package that contains information such as a certificate bearer's identity: name or IP address, the certificate's serial number, the certificate's expiration date, and a copy of the certificate bearer's public key. The standard digital certificate format is defined in the X.509 specification. X.509 version 3 defines the data structure for certificates, if you choose this option. Select the certificate from the drop-down list.

I

For Local Group Setup

Local Identifier Type	Select Local WAN IP, Local FQDN, or Local User FQDN from the drop-down list.
Local Identifier	Enter the identifier name or IP Address based on your selection.
Local IP Type	Select the local IP address type from the drop-down list. This can be Subnet, Single, Any, IP Group, GRE Interface.
IP Address	Enter the IP address of the devices that can use this tunnel.
Subnet Mask	Enter the subnet mask.

Remote Group Setup

Remote Identifier Type	Select Remote WAN IP, Remote FQDN, or Remote User FQDN from the drop-down list.
Remote Identifier	Enter the identifier name or IP Address based on your selection.
Remote IP Type	Select the Remote network type: Subnet, Single, Any, IP Group, GRE Interface from the drop-down list.
IP Address	Enter the IP address of the remote Subnet or Single IP address.
Subnet Mask	Enter the subnet mask if the subnet is selected. If you select IP group a pop up window will appear, where you need to fill in the IP range for the VPN traffic. Fill in the following information:
	a. Name - Name of the group
	b. Click Edit to add a range of IP addresses
	 c. Type - Select between Single IP; IP address Subnet and IP address Range. Recommended - IP address Range.
	d. Address Details - For Single IP, add the IP address; For Subnet add the Subnet IP address and the Subnet Mask; For IP Range add the range start and end IP address.
	e. Click OK to submit
	If you select GRE Interface, an "Add a GRE interface" page will pop up, where you would need to configure the following:
	a. Interface Name - Name for the GRE interface.
	b. Enable - Enable the interface
	c. Tunnel Source - The source Interface used for the tunnel - WAN / USB.
	d. Tunnel Destination - The destination IP address for the tunnel.
	e. IP address of the GRE tunnel - The IP address of the GRE interface.
	f. Subnet Mask - Subnet mask for the IP address of the GRE Interface.
	g. MTU - MTU size. Can be between 256 - 1500. Default 1400
Aggressive Mode	Check the box to enable aggressive mode. If not enabled, the tunnel will use main mode.

Slep 2 On the Advanced Settings (a), provide the following	Step 2	On the Advanced Setting	s tab, provide the	following:
---	--------	-------------------------	--------------------	------------

Compress (Support IP Payload Compression Protocol)	A protocol that reduces the size of IP datagrams. Check Compress to enable the router to propose compression when it starts a connection. If the responder rejects this proposal, then the router does not implement compression. When the router is the responder, it accepts compression, even if compression is not enabled. If you enable this feature for this router, also enable it on the router at the other end of the tunnel.
NetBIOS Broadcast	Broadcast messages used for name resolution in Windows networking to identify resources such as computers, printers, and file servers. These messages are used by some software applications and Windows features such as Network Neighborhood. LAN broadcast traffic is typically not forwarded over a VPN tunnel. However, you can check this box to allow NetBIOS broadcasts from one end of the tunnel to be rebroadcast to the other end.
Keepalive	Attempts to re-establish the VPN connection in regular intervals of time.
Keepalive Monitoring Interval	Enter the number of seconds to set the keepalive monitoring interval. (Range is 10-999 seconds, default is 10).
Dead Peer Detection (DPD) Enable	Check DPD Enabled to enable DPD. It sends periodic HELLO/ACK messages to check the status of the VPN tunnel. DPD option must be enabled on both ends of the VPN tunnel. Specify the interval between HELLO/ACK messages in the Interval field by entering the following:
	• Delay Time : Enter the time delay between each Hello message. Range is 10 to 300, default is 10.
	• Detection Timeout : Enter the timeout to declare that the peer is dead. Range is 30 to 1800, default is 30.
	• DPD Action : Action to be taken after DPD timeout. Select Clear or Restart from the drop-down list.
Extended Authentication	Check Extended Authentication to enable.
	For a single user, select User and enter the username and password. Enable the 'Show Password' option to see the Password.
	For a group, select Group Name , and select admin or guest from the drop-down list.
Split DNS	Check Split DNS to enable.
	Splits the DNS server and other DNS requests to another DNS server, based on specified domain names. When the router receives an address resolution request, it inspects the domain name. If the domain name matches a domain name in the Split DNS settings, it passes the request to the specified DNS server. Otherwise, the request is passed to the DNS server that is specified in the WAN interface settings.
	DNS Server 1 and DNS Server 2 – Enter the IP address of the DNS server to use for the specified domains. Optionally, specify a secondary DNS server in the DNS Server 2 field.
	Domain Name 1 to 6 – Enter the domain names for the DNS servers. Requests for the domains are passed to the specified DNS server.

Step 3	To enable the Site-to-Site Failover, the Keepalive must be enabled on the Advanced Settings tab. Next, on the Failover
	tab, provide the following information:

Tunnel Backup	Check Tunnel Backup to enable. When the primary tunnel is down, this feature enables the router to re-establish the VPN tunnel by using either an alternate IP address for the remote peer or an alternate local WAN. This feature is available only if DPD is enabled.
Remote Backup IP Address	Enter the IP address for the remote peer, or reenter the WAN IP address that was already set for the remote gateway. Enter the backup Remote address, where the VPN will be redirected if down. You can use the same destination IP address or name.
Local Interface	Select the local interface. If the VPN fails, this would be the port through which the VPN will be forwarded to.

Step 4 Click Apply.

Client to Site

Clients from the Internet can connect to the server to access the corporate network or a LAN behind the server. This feature creates a new VPN tunnel to allow teleworkers and business travelers to access your network by using third-party VPN client software.

To create and configure the Client-to-Site, follow these steps:

Step 1 Click VPN > IPSec VPN > Client-to-Site.

Step 2 In the IPSec Client-to-Site Tunnels section, click **Add** to add a new tunnel.

Step 3 Click on the Basic Settings tab and configure the following:

Enable	Check Enable to enable the tunnel.
Tunnel Name	Enter a name for the tunnel.
IPSec Profile	Select a profile from the drop-down list.
Interface	Select the local interface from the drop-down list.

IKE Authentication Method	Authentication method to be used in IKE negotiations in IKE-based tunnels.
	• Pre-shared Key : IKE peers authenticate each other by computing and sending a keyed hash of data that includes the Pre-shared Key. If the receiving peer is able to create the same hash independently using its Pre-shared key, it knows that both peers must share the same secret, thus authenticating the other peer. Pre-shared keys do not scale well because each IPSec peer must be configured with the Pre-shared key of every other peer with which it establishes a session. Enter the Pre-shared Key, and check Enable to show the Pre-shared key and to enable the Minimum Pre-shared Key Complexity.
	• Certificate : The digital certificate is a package that contains information such as a certificate bearer's identity: name or IP address, the certificate's serial number, the certificate's expiration date, and a copy of the certificate bearer's public key. The standard digital certificate format is defined in the X.509 specification. X.509 version 3 defines the data structure for certificates. Select the certificate from the drop-down list.
Local Identifier	Select the local identifier from the drop-down list (Local WAN IP, IP Address, FQDN, or User FQDN). Next enter the name or IP address for the local identifier.
Remote Identifier	Select the remote identifier from the drop-down list (IP Address, FQDN, or User FQDN). Next enter the name or IP address for the remote identifier.
Extended Authentication	Check Extended Authentication to enable and select from the existing options (Admin or Guest), or click Add to add a group name that would be associated with the VPN.
Pool Range for Client LAN	Check Pool Range for Client LAN to enable and complete the following:
	• Start IP – Enter the start IP address for the pool range.
	• End IP - Enter the end IP address for the pool range.

Step 4 In the Advanced Settings tab, configure the following:

Remote Endpoint	Select the remote endpoint (Static IP, FQDN, or Dynamic IP) from the drop-down list.
Local IP Type	LAN resources provided with secured access using tunnel. Select an IP address or subnet from the drop-down list.
Primary DNS Server	Enter the primary IP address of the DNS server to be used in the remote network.
Secondary DNS Server	Enter the secondary IP address of the DNS server to be used in the remote network.
Primary and Secondary WINS Server	Primary and secondary IP address of a Windows Internet Naming Service (WINS) server.
Default Domain	Enter the name of the default domain.
Split Tunnel	Check On to enable the split tunnel. Then click Add , and enter the IP address and subnet mask. You can add, edit, or delete a split tunnel.
Split DNS	Check to enable split tunnel. Then click Add, and check the Domain Name, and enter the domain. You can add, edit, or delete a split DNS.

Aggressive Mode	Check Aggressive Mode to enable. Aggressive Mode feature allows you to specify RADIUS tunnel attributes for an IP security (IPsec) peer and to initiate an Internet Key Exchange (IKE) aggressive mode negotiation with the tunnel.
Compress (Support IP Payload compression Protocol (IP Comp))	If the responder rejects this proposal, then the router does not implement compression. When the router is the responder, it accepts compression, even if compression is not enabled. If you enable this feature for this router, also enable it on the router at the other end of the tunnel.
Note If you are configu	ring VPN IKEv2 server to work with Windows 7, please set the lifetime higher than the

Step 5 Click Apply.

OpenVPN

OpenVPN uses SSL/TLS protocol and it supports flexible client authentication for point-to-point. OpenVPN works in client-server mode working with a server connected to the Internet. All clients have full access to Internet. The client uses the server to terminate all of its Internet traffic after getting connected to the server. OpenVPN creates secure Ethernet bridges using virtual tap devices.

To configure the OpenVPN, follow these steps:

Step 1 Click VPN > OpenVPN.

Step 2 Check **Enable** to enable the VPN and provide the following information:

Windows client to avoid any rekey issues.

Interface	Select the interface option (All, WAN, USB) from the drop-down list.
CA Certificate	Select the CA certificate from the drop-down list.
Server Certificate	Select the server certificate from the drop-down list.
Client Authentication	Select the client authentication method (Password+Certificate or Password only) from the drop-down list.
Client Address Pool	Enter the IP address of the client address pool.
Netmask	Enter the netmask.
Protocol	Select the protocol (UDP / TCP) from the drop-down list.
Port	Enter the port number. Default is 1194.
Encryption	Select the encryption type (NULL - no Encryption; DES; 3DES; AES-128; AES-192; AES-256) from the drop-down list.
Tunnel Mode	Select either Full Tunnel or Split Tunnel.
	If you select the Split tunnel option, click Add , and enter an IP address and netmask for the split tunnel.

Domain Name	Enter the domain name.
DNS 1 and 2	Enter the IP addresses of the DNS 1 and 2.
Primary WIN Server	Enter the IP address of the primary Windows Internet Naming Service (WINS) server.
Secondary WINS Server	Enter the IP address of the secondary Windows Internet Naming Service (WINS) server.
Client Isolation	Check to enable Client Isolation.
Compression	Check to enable Compression .

Step 3 Click Apply.

What to do next

To generate the configuration files for the client, follow these steps.

- 1. In the Export Setting section, check **Include client certificate**. Select an option to include the client certificate in the configuration file. It is only applicable for "Password + Certificate" mode.
- 2. Check Export client configuration template (.ovpn) to export client configuration template.
- **3.** Check **Send Email**. Then, select to send the email client configuration template to recipients. Enter the email address and subject for the email. Click **Generate** after providing the details.

PPTP Server

The Point-to-Point Tunneling Protocol (PPTP) is a method for implementing virtual private networks. PPTP uses a control channel over TCP and a GRE tunnel operating to encapsulate PPP packets. Up to 10 PPTP (Point-to-Point Tunneling Protocol) VPN tunnels can be enabled for users who are running PPTP client software on the RV160 series routers. In the Wizard, the user selects the option to create a connection to the workplace by using a VPN connection. The user must know the WAN IP address of the device. For more information, refer to the documentation or help files for your operating system.

PPTP requires no additional configuration beyond setting up the VPN server and ensuring that port 1723 is open for clients from the Internet. PPTP is one of the oldest VPN protocols and isn't secure. To configure the PPTP Server, follow these steps.

Step 1 Click **VPN > PPTP Server**, and provide the following:

PPTP Server	Select On or Off to enable or disable PPTP server.
Start and End IP Address	Range of LAN address to assign to the PPTP VPN clients. The LAN IP address range for PPTP VPN clients should be outside of the normal DHCP range of the router. Enter start and end IP addresses if PPTP has been enabled.
DNS1 and DNS2 IP Addresses	Enter the IP address of the primary and secondary DNS server.
User Authentication	Select the user authentication (Admin) or click Add to add a new user group.

(MPPE) Encryption	The MPPE encrypts data in PPP-based dial-up connections or PPTP VPN connections. 128-bit key MPPE encryption schemes are supported. Select the MPPE encryption (None or 128 bits) from the drop-down list.
	or 128 bits) from the drop-down list.

Step 2 Click Apply.

GRE Tunnel

Generic Routing Encapsulation (GRE) is one of the available tunneling mechanisms which uses an IP as the transport protocol and carries many different passenger protocols. The tunnels behave as virtual point-to-point links that have two endpoints identified by the tunnel source and tunnel destination addresses at each endpoint.

To create and configure a secure GRE tunnel, follow these steps:

Step 1 Click **VPN > GRE tunnel**.

Step 2 Click Add to add a new configuration or Edit or Delete to edit or delete an existing one.

Step 3 In the Add/ Edit a GRE tunnel section, configure the following:

Interface Name	Enter the name of the interface to connect to tunnel.	
Enable	Check to enable the interface.	
Tunnel Source	Select the tunnel source (WAN or USB) from the drop-down list.	
Tunnel Destination	Enter the tunnel destination (Static IP or FQDN).	
IP Address of GRE tunnel	Enter the IP address of the GRE tunnel which carries the transport protocol.	
Subnet Mask	Enter the subnet mask of the GRE tunnel.	
МТИ	Enter the maximum transmission unit (MTU).	

Step 4 Click Apply.

VPN Passthrough

The VPN Passthrough allows VPN clients to pass through this router and connect to a VPN endpoint. It is enabled by default.

To configure the VPN Passthrough, follow these steps:

Step 1 Select VPN > VPN Passthrough.

- **Step 2** To enable the passthroughs, check **On** for each of the approved protocols:
 - **IPSec Passthrough** Internet Protocol Security (IPSec) is a suite of protocols used to implement secure exchange of packets at the IP layer.

- **PPTP Passthrough** Point-to-Point Tunneling Protocol (PPTP) allows the Point-to-Point Protocol (PPP) to be tunneled through an IP network.
- L2TP Passthrough Layer 2 Tunneling Protocol is the method used to enable Point-to-Point sessions by using the Internet at Layer 2.

Step 3 Click Apply.

Resource Allocation

The VPN Resource Allocation allows you to assign resources to the VPN. To configure the VPN Resource Allocation, follow these steps:

Step 1Select VPN > Resource Allocation.

Step 2 In the VPN Type table, configure the maximum connections for each of the VPNs.

• IPSec VPN – Enter a number of connections. Maximum connections 20.

• PPTP VPN – Enter a number of connections. Maximum connections 20.

• OpenVPN – Enter a number of connections. Maximum connections 20.

- **Note** The total VPN connection number is 30 and default for each VPN type is 10.
- Step 3 Click Apply.

Resource Allocation

I



Security

This section describes the device's security features and contains the following topics:

• Content Filtering, on page 103

Content Filtering

The Content Filtering enables you to restrict access to certain unwanted websites. It can block access to websites based on the domain names and keywords. It is also possible to schedule when the content filtering is active.



Note The Content Filtering feature only allows and blocks http URLs. The Webroot Web Filtering feature will be required to support https URLs.

To configure and enable the Content Filtering, follow these steps:

- Step 1 Click Security > Content Filtering.
- **Step 2** Check **Enable Content Filtering** to enable.
- **Step 3** Select one of the following options:

Block Matching URLsCheck Block Matching URLs to block specific domains and keywords.Allow Only Matching URLsCheck Allow Only Matching URLs to allow only the specified domains and keywords.

- Step 4 Under Filter by Domain, click Add.
- **Step 5** Enter the domain to filter or allow in the Domain Name column.
- **Step 6** To specify when the content filtering rules are active, select the schedule from the **Schedule** drop down list.
- **Step 7** Under Filter by Keyword, click **Add**.
- **Step 8** Enter the keywords to be blocked or allowed in the Keyword Name column.
- Step 9To specify when the content filtering rules are active, select the schedule from the Schedule drop-down list. You can
modify an existing Domain Name or Keyword Name by selecting the name and clicking Edit.
- Step 10 Click Apply.

Content Filtering

I



QoS

Quality of service (QoS) is used to optimize network traffic management in order to improve the user's experience. QoS is a defined measure of performance in a communication network. It prioritizes one type of transmission over another. QoS increases the network's ability to achieve bandwidth and deal with other network performance elements such as latency, error rate and uptime.

QoS also involves controlling and managing network resources by setting priorities for specific type of data (video, audio, files) on the network. It is exclusively applied to network traffic generated for video on demand, IPTV, VoIP, streaming media, videoconferencing and on-line gaming.

This section describes the device's QoS features and contains the following topics:

- Traffic Classes, on page 105
- WAN Queuing, on page 106
- WAN Policing, on page 107
- WAN Bandwidth Management, on page 108
- Switch Classification, on page 108
- Switch Queuing, on page 109

Traffic Classes

Traffic classes allow you to classify the traffic to a desired queue based on the service. The service can be Layer 4 TCP or UDP port application, Source or Destination IP Address, DSCP, Receive interface, OS, and Device type. You can also rewrite the DSCP value of the incoming packets. By default, all network traffic match the default traffic class.

To configure the Traffic Classes, follow these steps:

Step 1 Click QoS > Traffic Classes.

- Step 2 In the Traffic Table, click Add (or select the row and click Edit) and enter the following:
 - Class Name Enter the name of the class.
 - Description Enter the description of the class.
 - In Use Traffic class record is being used by a queuing policy.
- Step 3 In the Service Table, click Add (or select the row and click Edit) and enter the following information:

Service Name	Name of the service to apply the traffic classification. Enter the name of the service.	
Receive Interface	The interface that receives traffic to apply the classification records. Select one of the interfaces from the drop-down list.	
	• Any VLAN or Specific VLAN – Traffic is outbound (egress).	
	• WAN – Traffic is inbound (ingress).	
IP Version	IP version of the traffic. Select IPv4, IPv6, or Either (if you do not know the version of the traffic).	
Source IP	Enter the source IP address of the traffic.	
Destination IP	Enter the destination IP address of the traffic.	
Service	Select the name of the service to apply on the traffic record. Provide the source and destination ports. Range 1 to 65535.	
Match DSCP	The value to be matched with the DSCP value in the incoming packets. range 0 to 63.	
Rewrite DSCP	The DSCP value to be replaced with, in incoming packets. Range from 0 to 63.	

Step 4 Click Apply.

WAN Queuing

Congestion management is one of the QoS techniques that offer better network service to the selected traffic during high network traffic. Congestion management uses queuing on the interface of network devices to accommodate temporary congestion that stores the excess packets in buffers until bandwidth becomes available. The configuration of queues ensures that the higher priority traffic gets serviced in times of congestion. Thus, the Internet traffic coming from the LAN-to-WAN on the device, can be managed in three modes (Rate Control, Priority, and Low Latency), which are mutually exclusive.

To configure the WAN Queuing, follow these steps:

Step 1 Click QoS > WAN Queuing.

Step 2 Select the desired queuing engine and provide the following information.

Priority	Used when all queues need a minimum guarantee bandwidth. In this mode queue bandwidth is served in ratio 4:3:2:1 (high to low) of interface bandwidth configured.
	Check Priority.
	• Click Add and enter a name for the policy and provide the description.
	• Next, in the Queuing Priority Table, select the traffic class to be attached to each queue.

Rate Control	 Packets are served with their maximum allowed bandwidth from each queue. However, when congestion occurs with the help of minimum rate for each queue configured are applied on the network traffic. The sum of minimum rates of all queues should not exceed 100% and maximum rate for each queue should not exceed 100%. Check Rate Control. Click Add and enter a name for the policy and provide the description. Next, in the Queuing Priority Table, select the traffic class to be attached to each queue. Configure minimum and maximum rate in percentage for each queue. Note The traffic without any traffic classification record attached to it is treated as default queue. Set Max rate = 0 means the highest priority queue, no rate limitation. 	
Low latency	 Used to provide low latency for critical network traffic (High priority), such as voice or streaming media. Packets in high priority queue are always scheduled first and lower queues are served (in ratio configured), when there is no traffic in high priority. Check Low latency. Click Add and enter a name for the policy and provide the description. Next, in the Queuing Priority Table, select the traffic class to be attached to each queue. Configure the bandwidth share value for each queue. Note The traffic without any traffic classification record attached to it is treated as default queue. Set Max rate = 0 means the highest priority queue, no rate limitation. 	

Step 3 Click Apply.

WAN Policing

In WAN Policing, the rate-control mode supports eight queues. Each queue can be configured with a maximum rate.

To configure the WAN Policing page, follow these steps:

Step 1	Click QoS > WAN Policing.
--------	----------------------------------

- **Step 2** Check **Enable policing of traffic on WAN interfaces**.
- **Step 3** In the WAN Policing Table, click **Add** to add a new policy.
- **Step 4** Next, enter a Policy Name and Description in the designated fields.
- **Step 5** In the table, select a Traffic Class (**Unspecified** or **Default**) from the drop-down list, to be applied on the queue. Traffic classes allow for classification of traffic to the desired queue based on the service. By default, all traffic match to Default traffic class.

QoS

Step 6 In the Maximum Rate field, enter the queue's maximum rate of bandwidth in percentages to limit the incoming traffic from WAN to LAN.

Step 7 Click Apply.

WAN Bandwidth Management

The WAN interfaces can be configured with the maximum bandwidth provided by the ISP. When the value (transfer rate in KBP/S) is configured, the traffic entering the interface is shaped in defined rate.

To configure the WAN Bandwidth Management, follow these steps:

Step 1 Click QoS > WAN Bandwidth Management.

Step 2 In the WAN Bandwidth Management table, select the interface and configure the following:

Upstream (kb/s)	Enter the upstream traffic rate in kb/s.	
Downstream (kb/s)	Enter the downstream traffic rate in kb/s. *You will need to enable WAN policing for Downstream Bandwidth, otherwise the downstream bandwidth will not take effect.	
Outbound Queuing Policy	Select the outbound queuing policy to be applied to the WAN interface.	
Inbound Policing	Select the inbound policing from the drop-down list.	

Step 3 Click Apply.

Switch Classification

In QoS modes such as Port-based, DSCP-based, and CoS-based, the packets are sent out.

To configure QoS Switch Classification, click **QoS > Switch Classification** and follow these steps:

Port-based	The incoming packets on each LAN port which are mapped to specific queues, ba on the mappings.
	• Queue- Select the queue to map the traffic coming on the individual LAN po Range is from 1 to 4.

Step 1Select the desired Switch QoS Mode (Port-based, DSCP-based, or CoS-based).

DSCP-based	For IPv6 traffic, the DSCP matches the traffic class value in the IPv6 header and places it in different queues. The traffic class value is 4 times the DSCP value. For example, if the user configures the DSCP as 10 mapping to Queue 1, then the IPv6 flows with traffic class value 40 are put into Queue 1. The switch must use the DSCP field of the incoming packets and schedule the packet for prioritization into a particular queue using the mapping table.
	• Based on the DSCP value of the incoming packet, select a queue from the drop-down list to map the traffic. Queue range is from 1 to 4.
CoS-based	The switch uses the incoming packet priority class of service (CoS); bits and classifies the packet to the user configured queue.
	• Based on the CoS value of the incoming packet, select a queue from the drop-down list to map the traffic. Queue range is from 1 to 4.
Click Apply .	

Switch Queuing

In Switch Queuing, the queue weight for the four queues per port, can be configured by assigning weights to each queue. The range of weights can be from 1 to 100.



Note If the weight is 0, the queue is in the highest priority queue.

To configure Switch Queuing, click **QoS** > **Switch Queuing** and complete the following steps:

- **Step 1** In Switch Queuing, select the appropriate weight for each of the queues.
- Step 2 Click Apply.
- **Step 3** Click **Restore Defaults** to restore system default settings.

Step 2

I



Where To Go

This section features where to obtain additional information on Cisco's products.

• Where To Go From Here, on page 111

Where To Go From Here

Support

Cisco Support Community	https://www.cisco.com/go/smallbizsupport
Cisco Support and Resources	https://www.cisco.com/go/smallbizhelp
Phone Support Contacts	https://www.cisco.com/c/en/us/support/index.html
Cisco Firmware Downloads	https://www.cisco.com/c/en/us/support/index.html Select a link to download the firmware for your Cisco product. No login is required.
Cisco Open Source Requests	If you wish to receive a copy of the source code to which you are entitled under the applicable free/open source license(s) (such as the GNU Lesser/General Public License), please send your request to: external-opensource-requests@cisco.com. In your requests please include the Cisco product name, version, and the 18 digit reference number (for example: 7XEEX17D99-3X49X08 1) found in the product open source documentation.
Cisco Partner Central (Partner Login Required)	https://www.cisco.com/c/en/us/partners.html
Cisco RV160 Router Cisco RV160W Router	https://www.cisco.com/en/US/products/ps9923/tsd_products_support_series_ home.html

Glossary

New Terminology	Former Terminology
-----------------	--------------------

Blocklist	Blacklist
Allowlist	Whitelist